Auburn University Job Description

Job Title: Asst AD, Administrative Operations
Job Code: BA68
FLSA status: Exempt
Job Family: Athletics
Job Function: Athletics Administration

Job Summary
The Assistant Athletics Director (AD) of Administrative Operations manages and oversees day-to-day office administrative operations of the Athletic Director's office, special projects, and other assignments assigned by the Athletics Director and Executive Deputy Athletics Director. Exercises independent judgement on varied subjects and inquiries.

Essential Functions

1. Provides direction and guidance to the Athletic Director's office staff by overseeing and managing the daily operations of the Athletic Director's office and administrative unit. Serves as the main point of contact to others within Athletics and external contacts on behalf of the Executive Deputy Athletics Director. Represents the Athletic Director's office and serves on committees. Attends and participates in Athletics Executive Team meetings.

2. Supervises the administrative staff for the Athletic Director's office, administration, and Athletics Complex front desk operations. Oversees customer service, special projects, work schedules, and monitoring and evaluating office production. Administers and/or leads other assigned projects from the Athletics Director and Executive Deputy Athletics Director, providing assistance to senior administration as needed. Coordinates building security planning and implementation with appropriate parties within Athletics and the University.

3. Manages and maintains the schedule of the Executive Deputy Athletic Director, including coordinating meetings, speaking engagements, athletic events, and special events. Responsible for making travel arrangements and collaborating in the coordination of the schedules of the Athletics Director and Executive Deputy Athletics Director.

4. Prepares correspondence on behalf of the Executive Deputy Athletics Director, both internally and externally. Reads and analyzes incoming memos, submissions, and reports, determining their significance and planning their distribution. Drafts original and routine correspondence for the Executive Deputy Athletics Director and Athletic Director's signature. Researches, prioritizes, and follow ups on incoming issues and concerns addressed to the Executive Deputy Athletics Director and Athletics Director, including those of a sensitive and confidential nature.

5. Prepares all administrative and coaching contracts for athletics, including tracking on contract renewals, deadlines, and new hires while collaborating with the Executive Deputy Athletics Director, Office of the General Counsel, and Athletics Human Resources on editing contracts and approval, initiating contracts, tracking on completion of contracts, and keeping Box files up to date.

6. Oversees the Athletic Director's administrative operations budget. Prepares financial reports of monthly transactions and provides records in preparation for quarterly reports. Responsible for tracking, preparing, monitoring, maintaining, and developing reports in regard to the budget for the Athletics Director's office.

7. Prepares and ensures execution of reimbursements for the Athletic Director, Executive Deputy Athletics Director, Chief of Staff, and administrative office staff; oversees purchasing credit card use, and compiles receipts and invoice payments for monthly reconciliation and budget tracking. Researches and determines resolutions to identified issues.

8. Oversees and ensures the successful planning and execution of travel logistics, serves as the point of contact for communication, and handles preparations such as mailings, securing gifts,
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and planning food and hospitality for visiting team administration during home athletic events. Addresses and resolves any issues to ensure a positive experience for visiting team administration.

9. Develops and manages multiple databases, including the Athletic Director's Office SharePoint files and key contact lists. Tracks all event requests, gifts, details, and decisions. Keeps records of the Executive Deputy Athletics Director's ticket, credential, and parking information for home, away, SEC, and NCAA sporting events, as well as other miscellaneous events.

10. Ensures the availability of adequate supplies for the Athletic Director's office. Tracks invoice payments and promptly responds to phone calls and emails related to the Athletic Director's office.

11. Serves as sport administrator for one or more of the Department's 21 sports programs. Works directly with coaching staff in advocating for needs, resolving issues, ensuring compliance, and serving as liaison to the Athletic Director’s office. Attends sporting events and advocates and supports student-athletes.

12. Complies with all applicable National Collegiate Athletic Association (NCAA), Southeastern Conference (SEC) regulations, and University policies and procedures in the performance of job duties.

Supervisory Responsibility

May be responsible for training, assisting or assigning tasks to others. May provide input to performance reviews of other employees.

The above essential functions are representative of major duties of positions in this job classification. Specific duties and responsibilities may vary based upon departmental needs. Other duties may be assigned similar to the above consistent with the knowledge, skills and abilities required for the job. Not all of the duties may be assigned to a position.
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Minimum Required Education and Experience

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<tr>
<th>Education</th>
<th>Minimum</th>
<th>Focus of Education/Experience</th>
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<tbody>
<tr>
<td>Bachelor's Degree</td>
<td>Bachelor's Degree in Sports Administration, Business, Education, or other Sports-related field.</td>
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<tr>
<td>Experience (yrs.) 5</td>
<td>Experience in athletic administrative support, athletic operations, planning athletic events, sports administration, and/or public relations.</td>
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Substitutions allowed for Education:
Indicated education is required; no substitutions allowed.

Substitutions allowed for Experience:
Indicated experience is required; no substitutions allowed.

Minimum Required Knowledge

Knowledge of National Collegiate Athletic Association (NCAA) and Southeastern Conference (SEC) rules and regulations; personnel management and budget planning. Advanced knowledge of modern office practices, procedures, and equipment. Advanced knowledge of athletic protocols and policies, university and foundation budgeting and financial guidelines and policies, payment and procurement policies, event management best practices, and calendaring systems. Ability to professionally represent athletics and the director in contact with stakeholders. Excellent communication and customer service skills. Proven interpersonal skills with experience providing complex administrative support in a high-profile environment with tact and diplomacy. Excellent leadership skills including the ability to lead and provide direction. Excellent organizational and time management skills. Ability to work independently to accomplish assigned goals in a timely manner and ability to work with detailed information with attention to accuracy.

Certification or Licensure Requirements
None Required.

Pre-Employment Screening Requirements
None Required.

Physical Requirements/ADA

No unusual physical requirements. Requires no heavy lifting, and nearly all work is performed in a comfortable indoor facility.

Externally imposed deadlines; set and revised beyond one’s control; interruptions influence priorities; difficult to anticipate nature or volume of work with certainty beyond a few days; meeting of deadlines and coordination of unrelated activities are key to position; may involve conflict-resolution or similar interactions involving emotional issues or stress on a regular basis.

Job frequently requires sitting, talking, hearing.

Job occasionally requires standing, walking, reaching, handling objects with hands, and lifting up to 10 pounds.

Vision requirements: Ability to see information in print and/or electronically.