## Technical Guidelines

### Windows/Android

#### Windows Desktop
- 64-bit OS
- Windows 10 Pro or Windows 11
- Chrome (latest version) [Recommended]
- 22-inch monitor
- External or Integrated speakers
- External or Integrated camera
- External or Integrated microphone

#### Windows Laptop
- 64-bit OS
- Windows 10 Pro or Windows 11
- Chrome (latest version) [Recommended]
- Integrated screen
- External or Integrated speakers
- External or Integrated camera
- External or Integrated microphone

#### Android [Not Recommended]
- Version 12 or 13
- Chrome for Android

### Mac/Apple

#### Mac Desktop
- macOS Monterey 12.6 or macOS Big Sur 11.7
- Chrome (latest version) [Recommended]
- Safari (latest version)
- 22-inch monitor
- External or Integrated speakers
- External or Integrated camera
- External or Integrated microphone

#### Mac Laptop
- macOS Monterey 12.6 or macOS Big Sur 11.7
- Chrome (latest version) [Recommended]
- Safari (latest version)
- Integrated screen
- External or Integrated speakers
- External or Integrated camera
- External or Integrated microphone

#### iOS [Not Recommended]
- Version 15 or 16
- Chrome for iOS
- Safari for iOS

### Important Note

Until further notice, it is not recommended to use mobile devices to access training sessions or materials in ElevatED.

### Need Technical Help?

For assistance with technical support issues involving Internet browsers, password lockouts, video quality, etc. contact the [OIT Service Desk](mailto:oitservicedesk@auburn.edu).

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