

JOB INFORMATION

Job Code	ND05
Job Description Title	Supv, Fac Zone Maintenance
Pay Grade	FM16
Range Minimum	\$60,590
33rd %	\$74,730
Range Midpoint	\$81,800
67th %	\$88,870
Range Maximum	\$103,000
Exemption Status	Exempt
Approved Date:	1/1/1900 12:00:00 AM
Legacy Date Last Edited	2/7/2018

JOB FAMILY AND FUNCTION

Job Family:	Facilities, Maintenance, & Operations
Job Function:	Facilities Services

JOB SUMMARY

Supervises and leads the maintenance efforts of one of four campus Facilities Maintenance Zones, serving one-quarter of Auburn University's Colleges and Schools, administrative units, as well as Athletics and Auxiliary units. Reporting to the Manager, Facilities Zone Maintenance, responsible for supervising and leading a maintenance workforce consisting of skilled trades personnel assigned to the zone. Responsible for executing maintenance work orders to correct and repair building deficiencies and problems as required to keep campus facilities operational in support of the University's academic, research, and outreach mission.

RESPONSIBILITIES

- Ensures all work performed by University tradespersons and contractors involved meet University standards and contract requirements. Communicates with subordinate staff to ensure policies and procedures are understood and maintained. Ensures that work is completed in a safe, timely manner and in compliance with the appropriate regulatory agencies.
- Meets with clients on a regular basis to understand their facility needs ensuring support can be provided.
- Ensures quality and timely responsiveness of assigned maintenance activities, including after-hours response to emergency calls.
- Provides leadership and supervision of multi-trade corrective maintenance technicians for the effective and efficient completion of all corrective and some preventative maintenance work requirements within assigned facilities. Corrective maintenance may include maintenance projects.
- Oversees work assignments to meet organizational goals and client deadlines in support of University, Facilities Management and Maintenance department guidelines and mission.
- Directly supervises assigned staff and participates in recruitment of staff positions including reviewing resumes, participating in interviews, and conducting performance review evaluations. Assists in resolving employee relations issues.
- Ensures timely and accurate data is maintained in the work management system to provide proper reporting for clients and senior leadership within Facilities and the University. Investigates and responds to clients queries, complaints and other issues to meet and satisfy client needs. Track status of work accomplishments, analyzes data, prepares reports, and recommendations in support of increasingly higher levels of performance and productivity.
- Coordinates among Maintenance Departments zones and shops, other Facilities Management Departments, outside contractors, and Auburn University customers and visitors ensuring that maintenance activities are coordinated and communicated. Communicates with stakeholders to maintain awareness of activities, maximize efficiencies, answer questions, and resolve issues.

RESPONSIBILITIES

- Maintains records and documentation of work activities, supplies, and equipment. Assists in the development of procedures and operating instructions for safe, accurate and quality work performance and updates on project status.
- Responsible for budget coordination for the zone. Maintains communication with Manager, Facility Zone Maintenance regarding issues or matters of importance.

The responsibilities listed above show the typical duties for jobs in this classification. Actual tasks may differ depending on the department's needs. Other similar duties may be assigned with discretion of the supervisor. Not every duty will apply to every position, and the amount of time spent on each task can change based on department needs.

SUPERVISORY RESPONSIBILITIES

Supervisory Responsibility	Full supervisory responsibility for other employees is a major responsibility and includes training, evaluating, and making or recommending pay, promotion or other employment decisions.
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MINIMUM QUALIFICATIONS

To be eligible, an individual must meet all minimum requirements which are representative of the knowledge, skills, and abilities typically expected to be successful in the role. For education and experience, minimum requirements are listed on the top row below. If substitutions are available, they will be listed on subsequent rows and may only be utilized when the candidate does not meet the minimum requirements.

MINIMUM EDUCATION & EXPERIENCE

Education Level	Focus of Education		Years of Experience	Focus of Experience	
High School Diploma or GED	High School Diploma or equivalent.	and	6 years of	Experience in construction and trades administration.	

Substitutions Allowed for Experience	Yes
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Substitution allowed for Experience: When a candidate has the required education, but lacks the required experience, they may normally apply additional appropriate education toward the experience requirement, at a rate of one (1) year relevant education per year of required experience.

MINIMUM KNOWLEDGE, SKILLS, & ABILITIES

Knowledge of working within a work order system and Microsoft office software.	
Knowledge of building systems, blueprints, CADD, and construction principals.	
Ability to manage and motivate people, ability to effectively communicate with customers and employees.	

MINIMUM LICENSES & CERTIFICATIONS

Licenses/Certifications	Licenses/Certification Details	Time Frame	Required/ Desired	
DL NUMBER - Driver License, Valid and in State	Any State	Upon Hire	Required	

PHYSICAL DEMANDS & WORKING CONDITIONS

Physical Demands Category:	Other
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PHYSICAL DEMANDS

Physical Demand	Never	Rarely	Occasionally	Frequently	Constantly	Weight
Standing			X			
Walking			X			
Sitting				X		
Lifting	X					
Climbing			X			
Stooping/ Kneeling/ Crouching			X			
Reaching			X			
Talking				X		
Hearing				X		
Repetitive Motions			X			
Eye/Hand/Foot Coordination			X			

WORKING ENVIRONMENT

Working Condition	Never	Rarely	Occasionally	Frequently	Constantly
Extreme cold			X		
Extreme heat			X		
Humidity			X		
Wet			X		
Noise			X		
Hazards			X		
Temperature Change			X		
Atmospheric Conditions			X		
Vibration			X		

Vision Requirements:

Ability to see information in print and/or electronically.