COVID-19 RESOURCE CENTER

Call 334-844-6000 | Email covidresourcecenter@auburn.edu | Visit aub.ie/covidhelp

PURPOSE:
To create a centralized, multi-disciplinary team that responds to questions and requests from faculty, staff, and students regarding COVID-19.

What we've done:

- Built a team of over 50 people to respond to the needs of campus
  - Includes faculty, administrators, volunteers, students
  - 3 main teams – COVID Resource team, COVID-19 Liaisons, Call Center Volunteers
  - Academic partnerships with Social Work, Nursing, Pharmacy, Business Analytics

- Answered over 9,042 emails

- Managed entry testing for the student population

What we're hearing:

- I still haven't gotten an email about COVID-19 testing.
- Why are you not releasing data?
- How do I fix my red screen? I hit the wrong button on accident.
- Who is going to make the students wear masks?
- Why can I not get a testing appointment with Verily.
- Can faculty wear face shields in class?
- Why is my class online/in-person? I wanted (or want for my kid) the opposite.
- Where is the Healthcheck app?

What we're doing:

- Building a Self-Report Form for anyone on campus to report they have tested positive for COVID-19

- Sharing in-depth guides of what happens with a COVID-19 case (isolation housing, contact tracing, etc.)

- Providing a central resource for COVID guidance

COVID-19
RESOURCE CENTER

TESTED POSITIVE FOR COVID-19?
SELF-REPORT HERE

We're here to help.

The COVID-19 Resource Center is a centralized, multidisciplinary team created to respond to questions and requests from Auburn faculty, staff, parents and students regarding COVID-19. The campus community may self-report positive COVID-19 test results, receive answers to COVID-related human resource questions and learn more about Healthcheck passes, isolation and quarantine procedures, and other frequently asked questions.

Staffed by trained volunteers from across the university, the center is a centralized resource for campus, working closely with the Auburn University Medical Clinic, Facilities Management, University Housing, Human Resources, Campus Safety and Security, Student Affairs and other campus units to help safeguard the health of the entire campus community.

What is next:

- Launch the COVID Resource Center website to report cases

- Gather data so that we can monitor campus, inform the classes/events where cases occur, and ensure disinfection of facilities

- Flex to provide a dynamic community response

When you have questions:

- Dr. Bob Norton, nortora@auburn.edu
    Handles all COVID-related faculty questions

- Dr. Lady Cox, lady@auburn.edu