The Office of Parent and Family Programs keeps you informed about critical campus news, dates to remember, resources to ensure your student's academic success, and a host of exciting campus events.

**ABOUT**

The Office of Parent and Family Programs keeps you informed about critical campus news, dates to remember, resources to ensure your student's academic success, and a host of exciting campus events.

**CONTACT**

Website: auburn.edu/aupa  
Phone: (334) 844-1493  
Email: parent@auburn.edu  
Address: 255 Heisman Drive  
Student Center 3248  
Auburn, AL 36849
The Office of Parent and Family Programs is your one-stop-shop for all Auburn questions while your son or daughter is a student. Located in the Division of Student Affairs, Parent and Family Programs is the one office on campus designed specifically to help you. Call with questions, and the Parent and Family Programs Coordinator will be happy to answer.

MEET THE STAFF:
Tess Gibson joined the Office of Parent and Family Programs as Coordinator in May 2014. A two-time alumna from Auburn University, Tess earned her Bachelor of Arts in Political Science with a concentration in Public Administration, and then completed her Masters in Administration of Higher Education. Prior to her time working with Parent and Family Programs, Tess worked in Academic Affairs in the First Year Experience Office, working primarily with First Year Seminars, and for the Center for Leadership and Ethics in the Office of Student Involvement.

AUBURN UNIVERSITY PARENTS’ ASSOCIATION:
Participating in the Auburn University Parents’ Association (AUPA) is an excellent way to stay connected as a part of the Auburn Family and support the education of your son or daughter. As a member, you will receive information regarding important dates, deadlines and events that are relevant to you and your student. Through activities such as Home Sweet Auburn and Fall Family Weekend, the Parents’ Association provides you with opportunities to meet Auburn administrators and faculty socialize with other parents, and actively participate in the Auburn Family.

BENEFITS OF MEMBERSHIP:
Joining the AUPA is free! Here are some of the benefits of membership:
– Subscription to the bi-weekly email newsletters designed specifically for parents with timely information from campus
– Hotel discounts at The Hotel at Auburn University and Dixon Conference Center
– Eligibility to serve on the AUPA Board of Directors

HOW TO JOIN:
– At Camp War Eagle during the UNIV101: for Parents session
– Online at www.auburn.edu/aupa
– Call the Office of Parent and Family Programs at (334) 844-1493
– Email parent@auburn.edu

ABOUT THE OFFICE OF PARENT AND FAMILY PROGRAMS

ENGAGE WITH PARENT AND FAMILY PROGRAMS

SOCIAL MEDIA:
The Office of Parent and Family Programs strives to provide families with current and relevant information to help your students’ success. From Money-Saving Mondays to War Eagle Wednesdays, join fellow Auburn parents in the conversation of what matters to your student.

Facebook: www.facebook.com/AuburnParents
Twitter: www.twitter.com/AuburnParents
LinkedIn: Auburn University Parents’ Association

SAVE THE DATE:

Fall Family Weekend
The annual event serves as an opportunity for families to experience campus life while attending activities during Homecoming weekend. Fall Family Weekend will take place October 2-4, 2015. Registration begins on Wednesday, July 8, and will close on Friday, September 25. Register online at www.auburn.edu/aupa.

In the past, events range from lunch with the Office of the Registrar and Jordan-Hare Stadium Locker Room tours to AUsome Amphibians and Reptiles. Last year, over 1,000 family members visited the plains for the AUPA Tailgate. It is a great time in the semester to catch up with your student and see their favorite new places in Auburn.

Home Sweet Auburn
Join the Office of Parent and Family Programs for Home Sweet Auburn, an inaugural event welcoming parents and students to Auburn University and the city of Auburn. Through collaboration with the Auburn Chamber of Commerce, Welcome Week, and the Student Government Association, Home Sweet Auburn will introduce you to all of the fantastic places to eat in town. Home Sweet Auburn will take place on Thursday, August 13, from 3:00 - 5:00 p.m. on the Auburn University Student Center Greenspace.
I LOVE YOU, GO TO CLASS.

HOW ARE YOU GOING TO HANDLE THAT?

This one is simple. End every conversation with, “I love you, go to class.” One of the key factors of student success is whether or not they are regularly attending class. This simple phrase serves as a gentle reminder of the importance of attending class. It may sound silly, but each year we have parents let us know that they use this little trick, and it makes a huge difference!

As a parent, it is so easy to swoop in and save the day. Now that your student is in college, it is time to perform the tough task of letting your son or daughter start to figure things out on their own. Development and maturity comes from thinking critically to solve problems.

Rather than solving the problem for them, it is important to ask questions that are supportive and encourage them to find a solution. A great thing to say is, “How are you going to handle that?” Through asking this open-ended question, your son or daughter is encouraged to have an open dialogue with you to discuss options of how to solve the situation. Your student will grow from learning how to handle roommate disputes. As in, when your daughter’s roommate borrows her favorite sweater without asking, or when your son forgets that he has a paper due tomorrow morning.

SETTING EXPECTATIONS WITH YOUR STUDENT:

It is important to set expectations with your student each semester. This helps to proactively prevent any confusion. Key areas that are important to discuss are grades, schedule course load, and involvement opportunities. When setting expectations, keep the following things in mind:

- Be realistic. If your student was a B student in high school, it is not likely they will earn a 4.0 each semester – especially their first semester.
- Be adventurous. This is important when thinking of extracurricular activities. Auburn has over 400 student organizations; encourage your student to try something new!
- Be consistent. Get in the routine of setting expectations each semester. This should become a consistent process for you and your student.

COLLEGE CONTRACT FAMILY COMMITMENT:

Attending college is a tremendous privilege, but there is also significant responsibility and financial obligation. It is important that all parties involved clearly understand his or her obligations.

This college contract outlines the responsibilities that both students and parents (or guardians) have to ensure that expectations for the upcoming semester are met. Please use the page to the right as a sample college contract.

COMPLETE THIS SECTION PRIOR TO THE BEGINNING OF EACH SEMESTER.

Date: ________________  Semester: Fall / Spring / Summer

(circle)

As a student, I ______________________ (Student Name) understand that my focus should be on my college career. To further my education, I will:

- Complete ________________ hours of college credit in my plan of study.
- Earn a ________________ grade point average.
- Participate in ________________ extracurricular activities.

As a parent or guardian, I ______________________ (Parent or Guardian Name) have the opportunity to contribute to my student’s education. To participate, I will:

- Contribute $ ________________ this semester toward the cost of college.

(circle)

(circle)

(circle)

Student Signature) (Parent or Guardian Signature) (Parent or Guardian Signature)

DATE: ________________  SEMESTER: Fall / Spring / Summer

This semester, the following was completed:

__________ hours of college credit in my plan of study were completed.

__________ grade point average was earned.

__________ was the number of extracurricular activities in which I participated.

Those activities were:

________________________________________

Congratulations! Now you are ready to prepare another contract for next semester!
Homework for Parents

Being the parent of a college student is not an easy task. Below is a homework assignment that will help prepare both you and your student for a smooth transition and a successful year ahead!

* Instructions on all homework assignments and extra credit opportunities can be found at auburn.edu/aupa.

1. Join the Auburn University Parents’ Association (AUPA).
   - AUPA is a great way to stay up-to-date with what is going on at Auburn. By joining you will receive bi-weekly eNewsletters, information about campus-wide events held exclusively for parents and university resources.

2. Complete the College Contract with your student.
   - Take time to have a discussion with your student about what is expected next year. Then, mutually sign the agreement before the fall semester begins.

3. Fill out the Semester Budget Worksheet.
   - Know exactly where the money is going each semester. Plan out how much your student should spend and save. After the first semester, you can readjust based on the numbers.

4. Register with Gateway to Grades.
   - Gain proxy access to your student’s academic schedule and grades by asking your student to register you with Gateway to Grades. If you want to forgo registration from Gateway to Grades, but would still like to access your student’s academic records, fill out the Auburn University Records Release/FERPA Agreement. Instructions on Gateway to Grades and the Records Release/FERPA Agreement can be found under the Access to Resources tab of the Helping You portion of the AUPA website.

5. Update emergency contact information.
   - Guarantee that your contact information is on file for your student by filling out the emergency contact information form (auburn.edu/emergencycontacts).

6. Become an authorized user on your student’s eBill account.
   - Ask your student to add you as an authorized user to their eBill account, so you can view bills, make payments and/or manage your student’s account (www.auburn.edu/oit/ebill/).

7. Attend Home Sweet Auburn.
   - Home Sweet Auburn is the perfect last hurrah for you and your student to be together before they begin classes this fall. The event will follow Move-in Mania on August 13 from 3-5 p.m.

8. Plan a trip for Fall Family Weekend.
   - Mark your calendar for October 2-4 for a weekend of fun events and a tailgate three hours prior to the San Jose State football game.

HOMESICKNESS:

Homesickness is a feeling that your student may face at college. For many students, this is the first time they have been away from home for an extended period of time, and it is very common to miss family and friends from back home. If you think your student is homesick, encourage him or her to seek involvement opportunities, joining an organization, attending University Program Council events, or even talking to a neighbor in class is a great way to meet fellow students. It is amazing what making a few friends will do to help distract your student from missing home.

Also consider sending a thoughtful care package to let your student know that you miss them as well. Providing a little piece of home can help ease homesickness.

We know that you love to have your student home, but returning home can often prolong homesickness. If you feel as though your student is coming home too often, set a schedule with your student for trips. If they come home on an off weekend during football in the beginning of the semester, challenge them to stay at school until the next away game, or Thanksgiving break. After all, your student has to be on campus in order to meet friends and find opportunities for involvement.

If your student doesn’t seem homesick, don’t worry! The transition from high school to college is a huge one, and there is a lot on your student’s plate. Your son or daughter may be more focused on acclimating to this new life rather than missing home.

COMMUNICATION TIMELINE:

At certain points in the year, there will be issues on the forefront of your student’s mind. August is all about transition — whether your student is a freshman or senior, each year is a new one, and everyone gets the chance to start over with a new academic year. During November, your student may be getting burned out. Talk about things in their classes that are exciting and ask about how they are preparing for final exams.

Regardless of the conversations, always ask open-ended questions. Questions that require a yes or no answer are going to get a yes or no answer. For better conversations, ask about things that are going on in their lives and on campus to give you more common ground to talk.

SHARE RESOURCES:

This tip piggybacks on asking “How are you going to handle that?” As a parent, you may be more concerned with resources on campus than your student is. Exploring campus resources as a parent is great and helps connect you to the university. When it is mid-semester and your daughter has her first big history exam, tell her about opportunities such as Study Partners and Supplemental Instruction rather than signing her up and telling her that she is going. Auburn has numerous resources to help your student succeed, but your student has to want to utilize these resources in order for them to help.

It is always best for communication with professors to be with students and not with parents. If your student is facing difficulties, it is always best for communication with professors to be with students and not with parents. If your student is facing difficulties, it is always best for communication with professors to be with students and not with parents. If your student is facing difficulties, it is always best for communication with professors to be with students and not with parents. If your student is facing difficulties, it is always best for communication with professors to be with students and not with parents. If your student is facing difficulties, it is always best for communication with professors to be with students and not with parents. If your student is facing difficulties, it is always best for communication with professors to be with students and not with parents. 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Home Sweet Auburn is the perfect last hurrah for you and your student to be together before they begin classes this fall. The event will follow Move-in Mania on August 13 from 3-5 p.m.
STUDENT CLASSIFICATION:

For the first time in your student’s lives, they are completely on their own. This can be overwhelming for some students and terrifying for most parents. Decisions that you have helped your student make their entire lives are now up to them. Your student is now deciding what they are going to eat and when, what their sleep schedule will be, and how much time they are spending watching television. As they adjust to their newfound freedom and schedule, be flexible.

We now live in an age of technology at our fingertips. It is easy to pick up the phone and call your student or send a quick text at any time during the day. Know that as your student is adjusting to their schedule, they will find times in their day that are not as good as others for catching up. After the first few weeks of school, talk to your student about ideal times to call during the week. Setting this schedule early on will help both you and your student have consistency in your communication, as well as keep you from calling during the middle of class.

It is completely fine to give your suggestions, but know that trust is a must, and your student will soon figure out what works best for them. When your student comes home for the first time, they are likely going to try to live the same way they do at college (not doing dishes, not having a curfew, not having a set time to be up in the mornings, etc.). If there are important rules in your home, make certain you remind your student about them before they return home for a visit.

BUILDING A TRUSTING RELATIONSHIP:

With students having a newfound freedom, building a trusting relationship can be difficult at first. Know that having trust as the foundation for your relationship, on both sides, is critical in having a positive college experience. Your student is much more likely to be open and honest with you if you support and trust their decisions.

EXPECT CHANGE:

It is inevitable. Your student will change while they are in college. As a parent, your role in this process is to help them to the best of your ability. College years are formative years. Although it may be drastic or minimal, your child is gaining a larger perspective in a mature environment that will stretch them. Anticipating these changes will help both you and your student as these changes begin to take place.

TRUST YOUR GUT:

As a parent, you have known your student longer than anyone else. If you have a gut feeling that something is wrong, don’t ignore that feeling. When you check in with your son or daughter and something big seems wrong, please call our office. We can direct you to resources that can help.

STUDENT COURSE LOAD AND SCHEDULE:

The typical student course load is 15 credit hours. For your student to graduate on time, it is important that they are taking 15 hours every semester. If a student falls below 12 credit hours, it will affect their status with financial aid, loans, and insurance.

The maximum number of credit hours that students may take in one semester is 18 credit hours. Because you want your student to graduate in four years, it is important to consider these limitations and have a conversation about how many hours your student is able to take per semester in order to graduate in a timely manner.

STUDENT CLASSIFICATION:

<table>
<thead>
<tr>
<th>Classification</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freshman</td>
<td>30 or fewer semester hours</td>
</tr>
<tr>
<td>Sophomore</td>
<td>31 – 60 semester hours</td>
</tr>
<tr>
<td>Junior</td>
<td>61 – 90 semester hours</td>
</tr>
<tr>
<td>Senior</td>
<td>91 or more semester hours</td>
</tr>
</tbody>
</table>

Classification is important when registering for classes as well as for scholarship consideration. The classification may determine whether your student is eligible to take needed classes.

COURSE SYLLABUS:

In every class, your student will receive a syllabus, which outlines the entire class for your student. The class attendance policy, required textbooks, and assignments are located on the syllabus. Talk to your student at the beginning of each semester about the courses that they are taking. Encourage them to plan out their classes by mapping out assignments. Not only will this help teach your student time management, it will also show them when busier times in the semester will be so they can plan accordingly.

CLASS ATTENDANCE POLICY:

One of the most important factors in academic success is attending class and ensuring that your student is mentally present while there. Attending a class and browsing the internet the entire time is the same as not attending the class at all. Not only is it crucial to make this habit early on, your student’s grade depends on it.

Individual attendance policies are left to the discretion of the professor, and are clearly listed in each course syllabus. Students who fail to comply with course attendance policy risk earning an “F” in a course, or it can be classified as an “FA” on their academic transcript, which means failure to attend.

Though attending class is the foundation of academic success, unforeseen circumstances may arise. If this happens, remind your student to contact his or her professors as soon as possible.
ACADEMIC WARNING

AND SUSPENSION:
You may know this policy as “Academic Probation,” but at Auburn, Academic Warning occurs when a student’s cumulative GPA falls below a 2.0. If your student is placed on Academic Warning, they must do one of two things in order to avoid Academic Suspension. Your student must earn a semester GPA of 2.2 or higher, or earn a cumulative GPA based on the table below:

<table>
<thead>
<tr>
<th>Credits Earned</th>
<th>GPA</th>
</tr>
</thead>
<tbody>
<tr>
<td>0 – 30.999</td>
<td>1.50</td>
</tr>
<tr>
<td>31 – 60.999</td>
<td>1.80</td>
</tr>
<tr>
<td>61 – 90.999</td>
<td>1.90</td>
</tr>
<tr>
<td>91 or more</td>
<td>1.97</td>
</tr>
</tbody>
</table>

If your student has earned this amount of credit hours, he or she must meet or exceed this cumulative GPA in order to avoid suspension.

WITHDRAWAL POLICY:
No grade penalty is assigned for withdrawing from a course on or before the 36th class day. A student who withdraws from a course prior to the 15th class day will have no grade assignment; however, after the first 15 days a “W” (withdrawn passing) grade will be recorded for the course.

A “WF” (withdrawal failing) occurs if your student officially dropped a course with the permission of their dean, but is failing at the time of withdrawal. If a “WF” is recorded, it is considered the same as an “F” and will be calculated as such.
STUDENT POLICIES

STUDENT POLICY EHANDBOOK:

During your son or daughter’s time at Auburn, it is important to be familiar with the eHandbook and the policies that it outlines. You can view the eHandbook at www.auburn.edu/policies. Below are a few of the policies that you may want to be familiar with:

ACADEMIC HONESTY CODE:
At Auburn, we value honesty and integrity in all students. It is important to understand the Academic Honesty Code in order to ensure that your student never violates this policy. To review policies listed in the honesty code, please visit www.auburn.edu/studentpolicies.

STUDENT CONDUCT:

Auburn University Student Conduct, Suite 3231
255 Holman Drive
www.auburn.edu/studentconduct
(334) 844-1305

The Office of Student Conduct is responsible for the administration of the Code of Student Discipline and the Student Organization Code of Conduct and provides a fair and educational student conduct process for students and student organizations. The Office of Student Conduct educates the Auburn University community about student’s responsibilities, rights, and expectations. Additionally, Dean’s Certification, or disciplinary clearance requests, are processed and completed by the Office of Student Conduct.

The most common violation of the Code of Student Discipline relates to the underage consumption/possession of an alcoholic beverage or public intoxication. Students found responsible for violating the alcohol policy may be required to participate in Tiger Education Screening Intervention (TESI), an Auburn University sponsored alcohol education program.

Students could also be assigned community service or disciplinary probation. Students who are found in violation of the alcohol policy at an Auburn University athletic event will be removed from the event and may face the loss of student ticket privileges in addition to the above sanctions.

When students under the age of 21 are found responsible either for an alcohol or drug violation of the Code of Student Discipline, the Office of Student Conduct will notify parents/guardians in writing. The letter will contain information regarding the violation of the code that occurred. Additional information will not be shared unless the student completes a waiver/release form.

Should your son or daughter be referred to Student Conduct, your best role is to serve as a support system and encourage them to take an active role in resolving the issue. Your student can be instrumental in improving the Auburn experience for all students by reporting inappropriate conduct. Parental involvement and support greatly increases the likelihood of a student reporting concerns to Student Conduct.

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### OFFICE OF ACCESSIBILITY

Auburn University Student Center, Suite 3231
255 Heisman Drive
www.auburn.edu/accessibility
(334) 844-1423

The Office of Accessibility provides academic accommodations to students with disabilities. In order to receive special accommodations, the student must initiate and participate in the process of applying for and receiving accommodations.

### VETERANS RESOURCE CENTER

217 Foy Hall
282 W. Thach Avenue
www.auburn.edu/veterans

The mission of the Auburn University Veterans Resource Center is to assist veterans, guardians, reservists, active duty, and military dependents receiving Veteran Affairs (VA) educational benefits in making a successful transition into the Auburn University community.

### OFFICE OF STUDENT INVOLVEMENT

Auburn University Student Center, Suite 3130
255 Heisman Drive
www.auburn.edu/upc

Not only is getting involved with a campus organization a great way for your student to meet others with similar interests, it also serves as a learning tool to build their co-curricular transcript and soft skills that future employers seek. With over 400 registered student organizations, students should be able to find an organization that they love.

The Office of Student Involvement is a great place to start when looking for ways to get involved. Student organizations are designed to maximize and enhance the Auburn experience. Students can find a full listing of organizations and build a profile to assist in finding organizations and events that fit their interests by logging on to www.auburn.edu/auinvolve.

With so many options, finding the right fit can be overwhelming. Because of this, the Involvement Ambassadors are available to serve as a resource for any student or student organization seeking assistance in finding opportunities for involvement. The Involvement Ambassadors provide one-on-one consultations with students as well as conduct workshops for larger groups. Students may drop in to meet with an Involvement Ambassador Monday – Friday from 9 a.m. – 2 p.m. in Student Center, Suite 3130.

### OFFICE OF STUDENT GOVERNMENT ASSOCIATION

Auburn University Student Center, Suite 3/30
255 Heisman Drive
www.auburn.edu/sga

Auburn University’s Student Government Association (SGA) serves and promotes Auburn students while unifying all that is Auburn. SGA seeks to cultivate an environment for student success and enhance the student experience. SGA achieves this by providing a variety of student leadership positions, serving as the voice of the student body to administration, and planning programs like Hey Day and Homecoming.

### UNIVERSITY PROGRAM COUNCIL

Auburn University Student Center, Suite 3130
255 Heisman Drive
www.auburn.edu/upc

The University Program Council, better known around campus as UPC, is a student-led programming board that brings a variety of events to Auburn’s campus for students to enjoy. The most popular events that UPC hosts are Tiger Nights, Open Mic Nights, and a large spring concert named “Auburn Airwaves.”
Something that often falls through the cracks when sending your student to college is discussing who will handle the money. Your student needs access to a bank where they can make transactions, deposit and withdraw cash, and write checks if they plan on living somewhere with rent or split bills. A trick to finding the right bank is finding one that the student and parent both have access to.

**STUDENT FINANCIAL SERVICES**
203 Mary Martin Hall
211 West Thach Avenue
www.auburn.edu/finaid

Student Financial Services is home to Financial Aid, Cashiering, Billing, and Account Services. Students may view their Financial Aid requirements and awards on the Student Financial Aid channel of Tiger i. To gain access to student’s financial matters, he or she must complete the Financial Release Form under the “Student Financial Services” channel of Tiger i. In addition to filling out the Financial Release Form, students must make parents or family members authorized users through eBill to give them access to their billing. It is important to have this conversation with your student prior to the first billing cycle, so you have a clear understanding of who will be making payments on the account.

eBill is the hub to all student bills at Auburn. This includes tuition and fees, parking tickets, printing costs, football tickets, and residence hall charges.

**OFFICE OF UNIVERSITY SCHOLARSHIPS**
1/5 Quad Center
www.auburn.edu/scholarships

Finding and applying for scholarships can be hard work. With the Auburn University Scholarship Opportunity Manager (AUSOM), it has never been easier. Current Auburn students can easily search and apply for available scholarships, accept scholarship offers, and express appreciation to scholarship donors. Students are only required to complete the AUSOM application once each academic year to receive scholarship consideration.

Students can find AUSOM on Tiger i within AU Access. Additional information about AUSOM, including application completion and submission information, may be found on the Office of University Scholarships’s page at auburn.edu/scholarships.

As the spring semester approaches, keep in mind important deadlines to ensure students do not miss out on a scholarship opportunity.

**BANKING**

Something that often falls through the cracks when sending your student to college is discussing who will handle the money. Your student needs access to a bank where they can make transactions, deposit and withdraw cash, and write checks if they plan on living somewhere with rent or split bills. A trick to finding the right bank is finding one that the student and parent both have access to. It helps to have a physical bank location the student’s hometown, as well as Auburn.

**HEALTH PROMOTION AND WELLNESS SERVICES**
Auburn University Student Center, Suite 2103
255 Heisman Drive
www.auburn.edu/healthandwellness

The Office of Health Promotion and Wellness Services provides resources to students, faculty, staff, and parents regarding health issues.

Health Promotion and Wellness Services offers several resources for students abusing drugs and alcohol. Not only does this office provide information regarding drugs or alcohol, it also provides resources for those in recovery from addictions. Peer support is an important step in the recovery process. Alcoholics and Narcotics Anonymous meetings as well as Self-Management and Recovery Training groups can offer that support.

If you fear your son or daughter has experienced sexual violence, stalking, harassment, or other sexual misconduct situations, refer him or her to Safe Harbor. Safe Harbor is a group of on-campus advocates who work directly with your student to provide information regarding medical resources, advice on legal services, information and assistance in scheduling a counseling appointment, referral for judicial sanctions, Auburn academic accommodations, and crime reporting.

**AUBURN UNIVERSITY MEDICAL CLINIC**
400 Lem Morrison Drive
www.auburn.edu/medical

The Auburn University Medical Clinic is the on-campus clinic for primary, preventative, and urgent health care, including lab work, x-rays, mental health, and women’s health. The Medical Clinic is available for appointments or walk-ins, and services are provided on a fee-for-service basis. Contact your insurance company to verify coverage for your student.

Students have 30 days from orientation to submit completed Medical Information Forms, which are available online. Students should notify the Medical Clinic of any chronic health conditions in order to provide the best possible care.

**AUBURN UNIVERSITY STUDENT PHARMACY**
400 Lem Morrison Drive
Inside the Auburn University Medical Clinic
www.auburn.edu/academic/pharmacy/phs/pharmacy/student.html

If your student is feeling under the weather after his or her Medical Clinic visit, they can stop by the Auburn University Student Pharmacy, conveniently located inside the Medical Clinic. The Student Pharmacy is the preferred pharmacy for the Auburn University Student Health Insurance plan which has lower medication co-pays. The pharmacy also accepts most major insurance cards, and can charge all prescription charges and over-the-counter products to a student eBill.

**HEALTH AND SAFETY**

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The Department of Public Safety and Security provides a safe and secure campus environment through educational programming, collaboration with various university constituents, and enforcement of laws and regulations. Public Safety sends AUAlerts for campus emergencies, including severe weather. Parents are strongly encouraged to receive alerts through social media or through email. Follow @AUALERT on Twitter or like the Facebook page at www.facebook.com/aualert.

In addition to alerts, Public Safety also offers Active Shooter Response Training. This training provides an overview of safety devices on campus, preparing for emergencies, and options during an incident involving an active shooter. While we hope we never have to deal with such a situation, it is very important for the university and its community to be empowered with options on how to respond.

The Auburn University Student Health Plan is offered through United Healthcare, and offers lower out-of-pocket rates on prescriptions and doctor visits. Before sending your student to Auburn, check with your current insurance provider and see if enrolling your son or daughter in the student insurance plan is a better option. This is especially important for those students who are out of state. For more information regarding Auburn’s United Healthcare Insurance plan, visit www.uhcsr.com, and select “Find My School’s Plan.”

Named one of the “Coolest College Recreation Centers in America” by Men’s Health, the Campus Recreation and Wellness Center provides state-of-the-art fitness for Auburn students. With everything from two 50-foot climbing towers to a 1/3-mile corkscrew track, the Recreation and Wellness Center is the perfect place for students to unwind from the stresses of college.

Campus Recreation fosters engagement, leadership, learning, and wellness through quality programs, leading edge facilities, and a professional and highly qualified staff. Intramural and club sports, informal recreation, fitness, and nutrition programs enhance the student experience, and promote lifelong patterns of healthy living.

With up to 4,000 visitors daily, the Recreation and Wellness Center is a virtual “backyard” for Auburn students.

Each housing area provides mail services for each resident. Properly addressed mail for students in the residence halls should include the room number or box number, and the residence hall. The zip code for all the residence halls is 36849. For more information on addressing mail to specific residential areas, visit auburn.edu/mailservices. Below is an example of addressed mail to Teague Hall in the Quad.

If you move in off campus, you should know that leases are signed individually or as a group, what the rent covers, and when the lease ends. To view off-campus housing options, visit www.offcampushousing.auburn.edu.

If living on campus is not for your student, services provided by Off-Campus Housing can help your son or daughter find the perfect place to live. When living off campus, keep in mind that leases are signed individually or as a group, what the rent covers, and when the lease ends. To view off-campus housing options, visit www.offcampushousing.auburn.edu.
6 Tips For You and Your First Year Student

1. Support Their Exploration – If undecided, exposure to new areas could help your student identify potential majors of interest.
2. Affirm Their Skills – You know your student well. Help them discover areas that align with their skillset by drawing attention to strengths.
3. Discuss What They Enjoy – When talking to your student about their experiences, focus on what they enjoy.
4. Do Not Panic – Encourage your student to gain experience early. This will help them be more competitive in their post-graduation job search regardless of the major they have chosen.
5. Encourage Their Involvement – Your student can try out potential majors and develop their skills by getting involved outside of the classroom.
6. Urge Them To Seek Help Early – It is never too early to seek aid, but it can be too late. Urge your students to ask for help early and often.
ACCESS TO RESOURCES

FAMILY RIGHTS AND PRIVACY ACT (FERPA):

Many parents want to find out their student’s grades, ask about their student’s academic performance or check on their student’s finances. Access to all of these falls under the federal Family Educational Rights and Privacy Act (FERPA), which places limits on the right to review educational records. Once your student is enrolled, regardless of age, you will not have access to his or her educational information unless your student specifically grants it to you.

It’s worth reading the FERPA information and then discussing with your student the types of protected information and how he or she will share that information with you. Your student can also add you as an Authorized User to view and pay their student account.

EBILL AUTHORIZED USER:

Your student can register you as an Authorized User on their ebill account so you have access to view records and pay bills. You can also schedule and automate payments.

GATEWAY TO GRADES:

Gateway to Grades allows students to grant proxy access to parents or guardians in order to view their academic schedule and grades. If you would like to forgo registration from Gateway to Grades, but would still like access to your student’s academic records, you may fill out the Auburn University Records Release/FERPA agreement.

AU ALERT:

This system has the ability to notify students, faculty and staff of critical information and situations affecting campus through the use of text and voice messages, emails and messages via RSS feeds. Parents are encouraged to forgo listing their telephone number though AU Alert, so that students on campus are receiving important information first. To follow important updates regarding AU Alert, follow them on both Twitter and Facebook at AU Alert.

EMERGENCY CONTACTS:

By filing out the emergency contact form, Auburn will have access to your information in case a crisis occurs. Your student can register you as an emergency contact by visiting www.auburn.edu/emergencycontacts and submitting the contact information form.

Instructions on FERPA, registering for Gateway to Grades, AU Alert, and Emergency Contact listings can be found at www.auburn.edu/aupa under the “Helping You” tab.

VISITING AUBURN

FLYING IN?

Auburn is conveniently located just an hour and a half from the Hartsfield-Jackson Atlanta International Airport and two hours and 15 minutes from the Birmingham-Shuttlesworth International Airport. If your son or daughter is flying home for the holidays, he or she can travel with Groome Transportation. This shuttle service travels back and forth from Auburn to the Atlanta airport. To book a reservation with Groome Transportation, visit www.auburn.groometransportation.com.

The City of Auburn has a unique character that is a result of a combination of influences from the special atmospheres and energies provided by the diversity of its communities. Visiting your student during their time on campus is a great way to experience the culture and take part in a wide variety of events throughout the year.

If you plan on visiting the Auburn/Opelika area, browsing the Auburn and Opelika Tourism Bureau’s website is a great place to start. This website can help you find everything from hotels in the area, to restaurants to enjoy during your visit. Visit www.aotourism.com for more information.

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