Student Services

Housing and Residence Life
Auburn University offers on-campus housing accommodations for undergraduate students in three residential communities consisting of a total of 30 residence halls. The University does not have on-campus housing accommodations for graduate students. All residence halls are air-conditioned and are equipped with wireless Internet service. The halls are convenient to academic buildings, dining venues, recreational areas, laundry facilities, mailrooms, and the library.

The Hill and Quad communities are comprised of residence halls which are primarily configured in a suite arrangement, where two students share a room that is connected by a bathroom to another room shared by two students. There are a limited number of single rooms available. The Village Community residence halls are configured in “super suites,” where four students each have their own bedroom and share two bathrooms and a common area containing a kitchenette. There are a limited number of three bedroom, two bath and two bedroom, one bath units as well. For more details, including rental rates, please visit the Housing website at www.auburn.edu/housing.

Housing for students with disabilities is available in all residential areas. Four residence halls in the Quad and one in the Village house Honors students. Students who are or will be members of the Honors College must specifically request an Honors hall on their housing application if they wish to be considered for reassignment to one of these halls. Students can also participate in a Living and Learning Community (LLC) related to their major or to a particular theme. Information about LLCs can be found on the Housing website.

Admission to Auburn University does not automatically include a room reservation, and first-year students are not guaranteed housing. Students may apply for University Housing after they are accepted to the University and they have submitted the tuition deposit. Priority for housing requests is generally based upon the date the application is received. A $50 non-refundable application fee and a $250 refundable pre-payment are required with the housing application.

Residential Staff
The residence halls are staffed with graduate-level Hall Directors and undergraduate Resident Assistants (RAs). The staff undergoes an extensive training program and is responsible for offering cultural, recreational and educational activities. They also enforce University Housing regulations.

Residence Life Involvement
Living on campus provides an “open door” to involvement in campus life. Through participation in Hall Council, RHA (Residence Hall Association) and other residence life activities, students encounter opportunities that can contribute to their personal and academic growth. All they need do is take advantage of all that residence life has to offer.

Off-Campus Housing
Housing accommodations, such as apartments, duplexes, mobile homes, fraternity houses and privately owned dormitories are available in the greater Auburn-Opelika community. The university neither inspects nor approves any off-campus housing. A listing of off-campus housing facilities can be obtained at various on-campus locations including the Housing and Residence Life office. Off-campus housing information can be found on the AU Housing Web site: www.auburn.edu/housing.

Auburn University Dining Services
Tiger Dining is proud to partner with Auburn University to deliver the best dining services to students, faculty, staff and visitors of the Auburn University campus. Tiger Dining offers a wide selection of affordable, healthy, well-balanced meal options on campus.

The recent addition of the Auburn University Student Union finds faculty, staff and students enjoying a variety of dining options. Chef's Table offers a taste of home with its traditional style meals. Au Bon Pain offers everything from coffee and pastries to fresh salads, sandwiches and fruit. The Coyote Jack's experience provides juicy burgers, fries, onion rings & more. A full-service Starbucks meets the needs of Auburn University's coffee lovers. To satisfy an Italian appetite, Mamma Leone's has fresh pasta, pizza, and more. Chick-fil-A is right around the corner with its famous chicken sandwiches and waffle fries. Need an extra toothbrush or some chips for a party? Outtakes’ C-Store has those and more. Outtakes’ C-Store also offers on-the-go options from wraps and salads to fresh coffee and pastries and especially Olo Sushi.

Tiger Dining Hall, located on the “Hill” area of campus provides a choice of Habaneros Mexican meals, burgers and fries from the All Star Players Grill or even a salad or sandwich from Sub-Generation. At Terrell, you can even grab on-the-go snack items such as energy drinks or muffins.

Haley’s refreshment Center, on the first floor of the Haley Center, serves signature deli sandwiches and salads along with frozen fruit smoothies, breakfast items and Starbucks coffee.

In a cozy nook in the basement library sits The Stacks Café. This cozy, coffee house setting provides Starbucks beverages as well as Outtakes sandwiches, salads and more. If you’re in a hurry, stop by Betty & Chet's on the second floor of the library and enjoy similar Starbucks beverages, salads, sandwiches, and quick pick-me-up snacks.

The “Lower Quad” offers an assortment of freshly-made bagels, made-to-order sandwiches, coffee, and pastry items. Save a trip to the store, among everything from Shout Wipes to toilet paper at Lupton Deli, also located in the “Lower Quad,” where you can enjoy Au Bon Pain soup or a made-to-order sandwich, wrap, or pizza.

All of these dining facilities offer a unique dining experience to please the taste buds of faculty, staff, and both on- and off-campus students. The opening of the Student Village in Fall 2009 has provided even more concepts and favorites to enhance the already wonderful Auburn University dining experience.

Tiger Dining also has its own line of catering call Tiger Catering, to provide faculty, staff, and students with excellent options to enhance parties, meetings, and more. For more information about the Tiger Dining experience, please visit http://www.auburn.edu/dining, or call 334-844-1234 to reserve your custom Tiger Catering experience.

New Required Participation Dining Plan
In Fall 2008, Auburn University implemented a required on-campus descending balance or debit dining program. This program is being phased in to all Auburn University main campus undergraduates over a four-year period. Once a student’s incoming class participates in the program, the student is required to participate for every subsequent semester the student is enrolled at Auburn University. The required participation dining program enables its participating students to purchase meals, food, and dining services utilizing their student ID card, the Tiger Card, at all on-campus dining venues up to the dollar level of their required contributions. Presently, students residing in on-campus residence halls will be required to participate at a minimum level of $995 per semester. All other participants will be required to participate at a minimum level of $300. Each participating student’s University account will be assessed the appropriate level at the same time tuition and fees are posted for the upcoming semester.

TigerCard/Tiger Club Accounts
A Tiger Club Account provides a convenient means of making purchases on campus and at selected off-campus locations using the student’s Tigercard. It can be used at bookstores, dining facilities, laundry and vending locations, copy centers, and other student services. The TigerCard is the students’ official ID card. It is used at the Library, for door access on campus and may be required for other campus functions.

In order to make purchases using an AU TigerCard, an AU student first must establish a Tiger Club Account and deposit funds into that Account. Purchases will be debited from the available funds in the student’s account. Cash withdrawals are not permitted and refunds may be made only on a closed account. Refunds will be transferred to the Office of Student Financial Services and applied to any debt owed Auburn University. The Office of Student Financial Services will refund any remaining balance to the student.

For each fall and spring semester that a student makes purchases on the TigerCard, the student must pay an administrative fee. No charges are assessed for summer sessions. Applications for a Tiger Club Account must be made electronically at www.auburn.edu/tigercard. Itemized statements are available for viewing online.
Additional information regarding Tiger Club Accounts may be obtained by contacting the TigerCard/Tiger Club Accounts Office located in the Foy Student Union Building, Auburn University, AL 36849. Telephone: (334) 344-1220 or 1-877-345-2058. Web site: www.auburn.edu/tigercard.

Student Health Services
Auburn University Medical Clinic is committed to providing a full range of medical and wellness services for Auburn students including diagnostic services for illnesses and injuries, immediate and follow-up assessment and treatment for illnesses and preventative care services, including immunizations and women's health services. Services are provided on an appointment basis. Walk-ins will be evaluated and given appointments or seen immediately based on the urgency of the problem or condition. The facility includes laboratory, X-ray, and pharmacy. The clinical staff consists of fully licensed physicians, nurse practitioners, physician assistants, registered nurses, technicians and other support staff. Services are provided on a fee-for-service basis with on-site billing services provided to students to facilitate insurance reimbursement. Major credit cards and Tiger Club are accepted and payment plans are available. Services are available to all Auburn students, spouses and dependents, faculty, staff, guests and visitors.

Student Insurance. The Student Government Association (SGA) sponsors an Accident and Sickness Insurance Plan, available to registered undergraduate and graduate students, spouses and dependents. The plan provides good coverage at reasonable premium rates. Coverage is provided for services at the Auburn University Medical Clinic, including physician visits, laboratory and X-ray services. An Insurance plan or its equivalent is required for all international students and recommended for all students. For information or issues regarding claims, call 1-800-236-0903. AUMC offers a 24/7 toll nurse line for all students, regardless of insurance coverage: 1-866-389-6770.

Hours of Operation - Monday 8 a.m.- 6 p.m.; Tuesday, Wednesday, Friday 8 a.m.- 6 p.m.; Thursday 9 a.m.- 6 p.m.; Saturday 8 a.m.- 12 p.m. (Hours subject to change). For an appointment, call (334) 844-4416.

Educational Support Services
Cater Center for Academic and Career Excellence housed in Cater Hall, incorporates several campus offices and is designed to assist students experiencing difficulty sustaining minimum academic standards for a specific major, identifying a major or career path, or simply adjusting to college life. Representatives from Academic Support, Career Development Services, Student Counseling Services and Freshman Year Experience are available to provide students with assistance in developing a personalized academic success plan. Typical hours of operation are Monday through Friday, 7:45 a.m.- 4:45 p.m. Students interested in seeking assistance from the Cater Center for Academic Career Excellence should contact their academic advisor, call (334) 844-5972 or contact success@auburn.edu.

Educational Support Services consists of four program areas that follow students from orientation as incoming freshmen to placement in a job upon graduation, with many developmental activities in between.

The objective is to provide programs and activities that promote the academic, personal and career success of students that lead to higher retention and graduation rates of AU students. For assistance, visit www.auburn.edu/academicsupport.

Freshman Year Experience and Students in Transition provides programs to help the new student make the transition into Auburn University life. These programs promote intellectual and social development leading to personal and academic success. Camp War Eagle is Auburn's summer orientation experience for incoming freshmen and their parents. Successfully Orienting Students (SOS) is held for all new and transfer students who do not attend Camp War Eagle during the summer. For assistance, visit www.auburn.edu/eye, or call (334) 844-4501.

Academic Support Services help AU students successfully achieve their academic goals. The Study Partners Program offers free tutoring services to AU students enrolled in selected undergraduate subjects. Supplemental Instruction provides peer-facilitated academic assistance in specific courses. Individual and group instruction are provided to students experiencing academic difficulty and to those who desire to improve their study skills. First Year academic courses acquaint students with resources and strategies for successful academic and personal learning experiences. Study Smart, a non-credit course, is also available for students in academic jeopardy. For assistance, visit www.auburn.edu/academicsupport, or call (334) 844-5972.

Student Counseling Services provides short-term individual and on-going group counseling to address the emotional/developmental concerns of students. Educational and academic-related, skill-building workshops are offered to the campus community. Safe Harbor provides sexual assault/violence counseling services for victims. Students needing long-term psychotherapy or 24-hour crisis management are provided an appropriate referral. For assistance, call (334) 844-5123 or visit www.auburn.edu/scs.

Career Development Services provides services and resources to help students choose an appropriate major, develop a personal career plan, learn job search skills, and find employment. Career Counselors/Advisors work with students regarding career planning issues by utilizing interest/personality inventories and career resources to help students learn how to maximize their career options through the development of a tailored career plan. Job search assistance is available to help students learn the skills necessary to plan and implement a successful job search. CDS also provides employment information through on-line job postings for full-time, part-time, and internship positions; on-campus interviews with potential employers; on-line resume referrals; and special career events. For assistance, call (334) 844-4744 or visit the CDS Web site at www.auburn.edu/career.

Student Development Programs
The department of Student Development Programs exists to serve the students of Auburn University. Housed within the department are 10 Student Activity Projects (SAP's) which are student led organizations serving the needs of the students and the AU community. Those SAP's are: Student Government Association (SGA), University Program Council (UPC), Media, and Publications which includes WEGL Radio Station, Eagle Eye TV Station, The Glomerata, The Auburn Circle, and The Tiger Cub, IMPACT, Black Student Union (BSU), and International Student Organization (ISO). The mission of the department of Student Development Programs is to enhance the academic mission of Auburn University by providing involvement and leadership opportunities to students striving to encourage their positive development both personally and professionally.

Student Media and Publications - The following media groups are subject to supervision by Auburn University’s Board of Student Communications:

- The Auburn Circle is Auburn's general interest and literary magazine and work in the areas of fiction, nonfiction, poetry, art, photography, and design can be submitted by AU staff, students, or alumni.
- Eagle Eye is Auburn’s television news magazine and can be viewed on campus cable, city TV, and on the internet.
- The Glomerata is Auburn’s yearbook and covers all areas of Auburn life, from campus events and sports to social organizations and academic clubs.
- The Tiger Cub, Auburn’s student planner & online handbook, contains information pertaining to student organizations, activities, academic rules, and other information aimed at helping students adjust to college life.
- WEGL-FM 91.1 is Auburn’s student-run radio station and strives to provide a wide range of music and information for the Auburn community.

The James E. Foy Student Union Building - The focal point for co-curricular student activities and other campus programs. Housed within the confines are The Auburn Plainsman, Glomerata, WEGL-FM (91.1), SGA, Greek Life Office (Interfraternity Council, National Pan-Hellenic Council, Panhellenic Council), University Program Council, Eagle Eye (TV), Black Student Union, International Student Organization, Tiger Cub, The Auburn Circle, IMPACT, War Eagle Food Court, Multi-Cultural Student Services, Center for Diversity and Race Relationships, Tiger Card Center, Tiger Stop, 24-hour computer lab, Copy Cat, exhibit gallery, lost and found service, automated teller machine, several lounge areas with TVs, as well as an assortment of meeting and banquet facilities. The Foy Union staff maintains a university-wide information center.

Langdon Hall - This auditorium is located next to historic Samford Hall. It may be reserved for university-related events by contacting Foy Student Union at (334) 844-1300.

The University Chapel - Located on the corner of South College Street and Thach Avenue, the Chapel is open on weekdays for students, faculty, and staff. It is used for prayer and meditation. The Chapel may be reserved for weddings, religious and certain other university events by contacting Foy Student Union at (334) 844-1300.
The University Program Council - serves as a clearing house for campus programs as well as providing a wide range of programs and entertainment through the following committees: Fine Arts, Major Entertainment, Speakers & Comedians, Special Projects, Films, Publications, Technical Productions, Public Relations, and Media Technology. The experiences acquired in planning and executing these programs offers students the opportunity to enhance their personal growth and leadership development.

Recreation Services - The university offers a well-rounded program providing students, faculty and staff with recreational, health and fitness opportunities through intramural sports, informal recreation (free play), sports clubs and fitness programming. The mission of Recreation Services is to assist the university community in developing a lifestyle that encourages development of lifetime patterns for healthful living.

Music, Theatre and Lectures - Classical concerts, touring play productions, lectures by political figures, news commentators, specialists and prominent scholars, traveling and local shows at the art galleries, opera, ballet and films are among the special events of the year at the university. Many of these activities are free.

The University Concert Choir, the Gospel Choir, Men's Chorus, University Singers, Women's Chorus, the Marching and Concert Bands, the University Symphony Orchestra, the Vocal Chamber Ensemble and other specialized ensembles offer opportunities for those who want to perform in musical groups.

Auburn University Theatre is home of one of the oldest student organization on the Auburn Campus, The Auburn University Players. The department produces a full season of exciting lays and musicals both on the Main Stage and the Theatre Upstairs. Membership and auditions are open to the entire university community. The Auburn University Theatre provides a great opportunity to participate in and appreciate the performing arts.

The Auburn Studio of the Alabama Public Television Network produces programs which are seen throughout the state on the Alabama Educational Television network. WEGL-FM is the campus radio station, operated by students.

Black Student Union - The Black Student Union (BSU) strives to improve race relations on campus and the community by creating an environment receptive to African-American culture and ideals on campus, encourage friendship among Auburn students of all backgrounds, and promote the Auburn spirit.

BSU has been committed to making Auburn a better place by promoting diversity whenever possible. Any Auburn student interested in learning more about black history, black culture, and shares a commitment to diversity is more than welcome to join.

BSU sponsors Black History Month events, Jazz Nights, speakers, Tiger Stomp, and comedians.

International Student Organization - The objectives of the International Student Organization (ISO) are primarily to promote understanding and relationship between international students from different countries, cultures and American students. ISO serves as liaison working with the university and represents the international student body in Auburn whenever the need arises.

ISO sponsors “Social Hour” reception every Friday, Peace Dinner, Talent Show, co-sponsors World’s Fair and International movies every semester.

IMPACT - a student-operated organization on Auburn’s campus that gives students an opportunity to volunteer by acting as a clearinghouse that links Auburn’s students and campus organizations to needs in the community. The mission of IMPACT is Ato serve the Auburn community by being a resource for students who wish to volunteer, promoting volunteerism on Auburn’s campus and strengthening ties between the campus and the community. Auburn University is a land-grant institution that has a tradition of service and outreach to the surrounding community. IMPACT is a reflection of that tradition.

Discipline - Auburn University establishes and enforces only those rules and regulations for conduct as are needed to maintain the well-being of the individual student and the university community. The student, by registering at the university, agrees to conform to its regulations. The student is subject to disciplinary action for violating any section of the Code of Student Discipline, which appears in full in the student handbook, the Tiger Cub. Enrollment in no way exempts any student from penalty in case of conviction by public authorities for commission of an illegal act.

Student Government Association

Upon enrollment at Auburn University, each student becomes a member of the Student Government Association (SGA), the official organization of the student body. The SGA is the voice of the students, promoting cooperation and communication with the faculty, administration, the Auburn City Council, and the state legislature. The SGA also promotes the social and academic life of Auburn students.

The SGA is organized into three branches. These include the executive, legislative, and judicial branch. The executive branch takes on many special projects for students and the community through the Executive Cabinet. The legislative branch, the SGA Senate, is made up of representatives from each school and/or college. The judicial branch interprets and makes final judgment on all decisions involving the Code of Laws. The Student Government Constitution and Code of Laws, published in the online version of the Tiger Cub, detail the guidelines by which the SGA functions.

Organizations

Auburn University has more than 200 student organizations designed to maximize and enhance the Auburn experience. Students will find many opportunities to build friendships, enjoy rewarding experiences, and make lasting memories. Most of these organizations are open to any interested Auburn University student.

To view the most current list of student organizations visit the SGA Web site at: www.auburn.edu/sga/organizations and click on View the Current List of Organizations. View the list and see if there is an organization for you to get involved with here at Auburn. This Web page can also assist you in starting your own organization or learning the rules and guidelines by which current organizations are governed.

In addition, a list of all student organizations registered with the Student Government Association is available in the Tiger Cub. Additional rules and regulations are also available online by visiting the Tiger Cub Web site at: www.auburn.edu/tigercub/

Social Fraternities

The National Pan-Hellenic Council (NPHC) coordinates the activities of its member groups: Alpha Phi Alpha Fraternity, Inc., Omega Psi Phi Fraternity, Inc., and Phi Beta Sigma Fraternity, Inc.

The Interfraternity (IFC) Council coordinates the relationships among the member fraternities: Alpha Gamma Rho, Alpha Kappa Lambda, Alpha Psi, Beta Theta Pi, Chi Phi, Delta Chi, Delta Tau Delta, Delta Sigma Phi, FarmHouse, Kappa Alpha, Kappa Sigma, Lambda Chi Alpha, Phi Delta Theta, Phi Gamma Delta, Phi Kappa Psi, Phi Kappa Tau, Pi Kappa Alpha, Pi Kappa Phi, Sigma Alpha Epsilon, Sigma Chi, Sigma Nu, Sigma Phi Epsilon, Sigma Pi, Tau Kappa Epsilon, Theta Chi and Theta Xi.

Social Sororities

The Panhellenic Council coordinates activities of its member groups: Alpha Chi Omega, Alpha Delta Pi, Alpha Gamma Delta, Alpha Omicron Pi, Alpha Xi Delta, Chi Omega, Delta Delta Delta, Delta Gamma, Delta Zeta, Gamma Phi Beta, Kappa Delta, Kappa Gamma, Kappa Kappa Gamma, Phi Mu, Pi Beta Phi, Sigma Kappa and Zeta Tau Alpha.

The National Pan-Hellenic Council coordinates the activities of its member groups: Alpha Kappa Alpha Sorority, Inc., Delta Sigma Theta Sorority, Inc., and Zeta Phi Beta Sorority, Inc.

Office of International Student Life

The Office of International Student Life is a unit of the AU Office of the Dean of Students/Student Affairs that has been established to help international students with admission to Auburn University, general guidance, advising and programming. This office coordinates and sponsors educational and social programs as well as events for international students such as a joint student orientation held every
Student Services

semester in conjunction with the Office of International Education, the annual Peace Dinner, and the Auburn Friend Program. The World’s Fair, one of our most popular events held every spring semester, gives international students a chance to display their culture and also helps all Auburn students and the community to learn more about and appreciate the diverse richness of other cultures. Through these and other programs, the Office of International Student Life focuses on helping international students to adjust to their new environment as well as promoting diversity on Auburn’s campus and in the community.

For additional information, contact:
322 Foy Student Union (334)844-2353;
E-mail: orgenny@auburn.edu or
Web: www.auburn.edu/international.

Special Clinics
The Speech and Hearing Clinic of the Department of Communication Disorders, primarily a teaching facility, provides service for students with speech, hearing or language problems. These services may involve both diagnoses and treatment of problems.

Other Student Services
The AU Bookstore, located in Haley Center is a full service college store dedicated to serving the Auburn campus community. The Auburn University Bookstore’s mission is to enhance the academic experience of the Auburn University student, promote the Auburn Spirit, and provide a memorable shopping experience for each and every person who enters the store. In addition to the expected product lines the bookstore offers:
- Educational pricing on technology products
- Apple products and Mac warranty repair service
- Special order service for both general books and school/office supplies
- UPS shipping/Fax Service/ Postage Stamps/Bookstore Gift Cards
- Online shopping experience, www.aubookstore.com

All revenue in excess of expenses is returned back to Auburn University. This is one way that students can support Auburn University and the AU Bookstore.

James E. Martin Aquatics Center. This facility provides two swimming pools for use by Health and Human Performance classes, intercollegiate athletics, intramural and club sports, students, faculty, staff, and community members. Programs and events are planned and staffed to provide a healthy and safe aquatic environment. For information regarding programs and hours of operation, call (334) 844-4182.

Parking Permit Registration
It is the responsibility of students and employees of Auburn University operating a vehicle on campus to register for and display a parking permit as prescribed in the Auburn University Parking and Traffic Regulations.

Parking permits are valid for one year beginning Sept. 1 and ending Aug. 31 of the next year. The registration period for employees is between Aug. 1 and Aug. 31. Registration during this period is conducted online. Normal registration for students occurs between Aug. 1 and Aug. 31, as well as between terms and before classes begin.

Permit registration is conducted by the Parking Services Office. Employees should register online and pay via payroll deduction with pretax dollars. Parking Services will return by mail the appropriate hang tag permit. All students must register for a parking permit online and secure their permits at the Auburn University Parking and Traffic Service Office or other designated location (such as the coliseum). Office hours for permit registration are 7:15 a.m. - 4:15 p.m., Monday through Friday. Student permit registration payments and fine payments are made at the Office of Student Financial Services, Martin Hall.

Service Vehicle. Vehicles with Alabama state government tags and service decals must adhere to all university traffic and parking rules and regulations pertaining to motor vehicles and may park in designated Service Vehicle, A, B, C, D, and R zones, as well as in Loading Zones for a period not to exceed 30 minutes. Those without Service Decals are not permitted to park on core campus (See Parking Regulations Map) between 7 a.m. and 5 p.m. Monday through Friday.