

Student Services

Housing and Residence Life

Auburn University offers a variety of on-campus housing accommodations for students. There are 22 residence halls which house single undergraduate students. The university does not have on-campus housing accommodations for graduate students or students with families. All facilities are air-conditioned and convenient to academic buildings, libraries, cafeterias, laundries, mail-rooms and recreational areas.

Single Undergraduate Housing

The residence halls, are clustered in two communities. Ten residence halls comprise the Quad community and 12 are located in the Hill community. The Quad houses men and women in single-sex and coed arrangements while the Hill, with the exception of two coed, halls houses women only. Each Quad and Hill residence hall contains suites consisting of two double rooms (two rooms with two students sharing each room) with connecting bath. A limited number of single rooms with private or semi-private bath are also available. Rental rates for the Hill and Quad residence halls are as follows: Quad - \$1,770 (double) and \$2,315 (single) per student per semester. Hill - \$1,690 (double) and \$2,245 (single) per student per semester.

All rooms are furnished with beds, desks, chairs and chest of drawers. The residence halls have community kitchens and common lobby/lounging areas. Students bring their own linens and other furnishings to personalize their rooms. All utilities as well as basic cable, local phone, and high-speed internet are included in the rent.

Housing for students with disabilities is available in all residential areas. Three residence halls in the Quad house Honors students, and an Honors Center is located in one of these halls. Students accepted into the Honors College must specifically request the Honors halls on the housing application if they wish to be considered for assignment to one of these halls.

All University Housing rental rates listed above are subject to change. Any rate increase will be announced prior to the cancellation date for the semester the Housing agreement is to begin. The residence halls do not remain open during Thanksgiving, spring and semester breaks.

Admission to Auburn University does not automatically include a room or apartment reservation in University Housing. Students may apply for University Housing when they are accepted to the university and when they have submitted the tuition deposit. Priority for housing is generally based upon the date the housing application is received (entering summer applicants have priority over entering fall applicants). A \$60 non-refundable application fee is required with the application.

Residential Staff

The residence halls are staffed with graduate-level Hall Directors and undergraduate Resident Assistants (RAs). The staff undergoes an extensive training program and is responsible for offering cultural, recreational and educational activities. They also enforce University Housing regulations.

Residence Life Involvement

Living on campus provides an "open door" to involvement in campus life. Through participation in Hall Council, RHA (Residence Hall Association) and other residence life activities, students encounter opportunities that can contribute to their personal and academic growth. All they need do is take advantage of all that residence life has to offer.

Off-Campus Housing

Housing accommodations, such as apartments, duplexes, mobile homes, fraternity houses and privately owned dormitories are available in the greater Auburn-Opelika community. The university neither inspects nor approves any off-campus housing. A listing of off-campus housing facilities can be obtained at various on-campus locations including the Housing and Residence Life office. Off-campus housing information can be found on the AU Housing Web site: www.auburn.edu/housing.

Auburn University Dining Services

Tiger Dining and Auburn University have recently partnered to deliver the best dining services to students, faculty, staff and visitors to the AU campus.

Tiger Dining has a wide selection of affordable, healthy, well-balanced meal options on campus. **War Eagle Food Court** in Foy Student Union offers a variety of dining options. Grab a pizza at Pizza Hut, a freshly made sub at Sub Generation, custom sushi at Olo Sushi, a juicy burger at All-Star Players Grill, a fresh salad at Wrapables, home cooking at Chef's Table or choose from a variety of healthy on-the-go options from Outtakes. **Chick-fil-A**, located at both Terrell and Foy Student Union offers a selection of chicken sandwiches, salads and wraps. **Terrell, Pulse on Dining** is located on the center of the "Hill" area of campus. Pulse on Dining features an all-you-care-to-eat style of service with culinary experiences that are both interactive and delicious. Rotating cuisines include pizza, pasta, grill, home-style cooking, deli, salad, soup and desserts. **Campus Mall** also located in Terrell serves frozen fruit smoothies and Outtakes selections. **Haley's Frozen Refreshment Center**, on the first floor of Haley Center, serves signature deli sandwiches, pastries and salads along with frozen fruit smoothies and Starbucks coffee. **Stacks Café** located in the library offers Starbucks beverages in a cozy, coffee house setting. Grab a sandwich, salad, or fruit cup from our Outtakes food-to-go selection. Also located in the library, **Betty & Chet's** offers Starbucks coffee and Outtakes pastries, salads, sandwiches and more. **Einstein Bros Bagels** is located in the "Lower Quad" and offers an assortment of freshly made bagels and pastry items. **Lupton Deli**, also located in the "Lower Quad," offers New York Style deli sandwiches and pizzas. In January of 2008 Lupton Deli was converted into an O'Naturals serving sandwiches and panini made with freshly baked Organic flatbread, Organic and natural salads, flat bread pizza and an assortment of soups. All of these dining facilities offer a variety of food for students living on or off campus and the new Student Center opening in Fall 2008 will offer even more concepts featuring all of your favorites.

Tiger Dining also has a catering service called Tiger Catering. For more information about Tiger Catering call 334-844-1234 or visit online at <http://auburn.edu/dining>.

New Required Participation Dining Plan

Effective beginning with the fall semester 2008, first-year incoming undergraduates are required to participate in an on-campus descending balance or debit dining program. The program will be phased in to all Auburn University main campus undergraduates over the next four academic years. But for academic year 2008-2009, required participation will be limited to the first-year incoming class. The required participation dining program enables its participating students to purchase meals, food, beverage products and dining services utilizing their personal student photo-ID card, the TigerCard, at any and every on-campus dining venue, including the seven new venues opening in the new Student Center in August 2008, up to the dollar level of their required contributions. Students residing in on campus residence halls will be required to participate at a minimum level of \$995 per semester. All other first-year incoming students will be required to participate at a minimum level of \$300. Each participating student's University account will be assessed the appropriate level concurrently with the posting for the upcoming semester's tuition and fees. Each student's plan will activate for student use upon receipt of payment or no later than the day after the due date for tuition and fees. Once a student's incoming class participates in the program, the student is required to participate for every subsequent semester the student is enrolled at Auburn University.

TigerCard/Tiger Club Accounts

A Tiger Club Account provides a convenient means of making purchases on campus and at selected off-campus locations using the student's TigerCard. It can be used at bookstores, dining facilities, laundry and vending locations, the Campus Mall, copy centers, and other student services. The TigerCard is the students' official ID card. It is used at the Library, for access into the stadium, for door access on campus and may be required for other campus functions.

In order to make purchases using an AU TigerCard, an AU student first must establish a Tiger Club Account and deposit funds into that Account. Purchases will be debited from the available funds in the student's account. Cash withdrawals are not permitted and refunds may be made only on a closed account. Refunds will be transferred to the Office of Student Financial Services and applied to any debt owed Auburn University. The

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Office of Student Financial Services will refund any remaining balance to the student.

For each fall and spring semester that a student makes purchases on the TigerCard, the student must pay an administrative fee. No charges are assessed for summer sessions. Applications for a Tiger Club Account must be made electronically at www.auburn.edu/tigercard. Itemized statements are available for viewing online.

Additional information regarding Tiger Club Accounts may be obtained by contacting the TigerCard/Tiger Club Accounts Office located in the Foy Student Union Building, Auburn University, AL 36849. Telephone: (334) 344-1220 or 1-877-345-2058. Web site: www.auburn.edu/tigercard.

Student Health Services

Auburn University Medical Clinic is committed to providing a full range of primary care services for Auburn students including diagnostic services for illnesses and injuries, immediate and follow-up assessment and treatment for illnesses and preventative care services, including immunizations and women's health services. Services are provided on an appointment basis. Walk-ins will be evaluated and given appointments or seen immediately based on the urgency of the problem or condition. The facility includes laboratory, X-ray, and pharmacy. The clinical staff consists of fully licensed and Board certified physicians, nurse practitioners, physician assistants, registered nurses, technicians and other support staff. Services are provided on a fee-for-service basis with on-site billing services provided to students to facilitate insurance reimbursement. Major credit cards and Tiger Club are accepted and payment plans are available. Services are available to all Auburn students, spouses and dependents, faculty, staff, guests and visitors.

Student Insurance. The Student Government Association (SGA) sponsors an Accident and Sickness Insurance Plan, available to registered undergraduate and graduate students, spouses and dependents. The plan provides good coverage at reasonable premium rates. Coverage is provided for services at the Auburn University Medical Clinic, including physician visits, laboratory and X-ray services. An Insurance plan or its equivalent is required for all international students and recommended for all students. For information or issues regarding claims, call 1-800-237-0903. AUMC offers a 24/7 toll nurse line for all students, regardless of insurance coverage: 1-866-389-6770.

Hours of Operation - Monday 8 a.m.- 6 p.m.; Tuesday, Wednesday, Friday 8 a.m.- 6 p.m.; Thursday 9 a.m.- 6 p.m.; Saturday 8 a.m.- 12 p.m. (Hours subject to change). For an appointment, call (334) 844 -4416.

Educational Support Services

Cater Center for Academic and Career Excellence housed in Cater Hall, incorporates several campus offices and is designed to assist students experiencing difficulty sustaining minimum academic standards for a specific major, identifying a major or career path, or simply adjusting to college life. Representatives from Academic Support, Career Development Services, Student Counseling Services and Freshman Year Experience are available to provide students with assistance in developing a personalized academic success plan. Typical hours of operation are Monday through Friday, 7:45 a.m. - 4:45 p.m. Students interested in seeking assistance from the Cater Center for Academic Career Excellence should drop by during regular hours, contact their academic advisor, call (334) 844-5972 or contact success@auburn.edu.

Educational Support Services consists of four program areas that follow students from orientation as incoming freshmen to placement in a job upon graduation, with many developmental activities in between. The objective is to provide programs and activities that promote the academic, personal and career success of students that lead to higher retention and graduation rates of AU students. For assistance, visit www.auburn.edu/academicsupport.

Freshman Year Experience and Students in Transition provides programs to help the new student make the transition into Auburn University life. These programs promote intellectual and social development leading to personal and academic success. Camp War Eagle is Auburn's summer orientation experience for incoming freshmen and their parents. Successfully Orienting Students (SOS) is held for all new and transfer students who do not attend Camp War Eagle during the summer. For assistance, visit www.auburn.edu/fye, or call (334) 844-4501.

Academic Support Services help AU students successfully achieve their academic goals. The Study Partners Program offers free tutoring services to AU students enrolled in selected undergraduate subjects. Supplemental Instruction provides peer-facilitated academic assistance in specific courses. Individual and group instruction are provided to students experiencing academic difficulty and to those who desire to improve their study skills. Two academic courses, UNIV1000, The Auburn Experience, and UNIV1050, Success Strategies, acquaint students with resources and strategies for successful academic and personal learning experiences. Study Smart, a non-credit course, is also available for students in academic jeopardy. For assistance, visit www.auburn.edu/academicsupport, or call (334) 844-5972.

Student Counseling Services provides short-term individual and on-going group counseling to address the emotional/developmental concerns of students. Educational and academic-related, skill-building workshops are offered to the campus community. Safe Harbor provides sexual assault/violence counseling services for victims. Students needing long-term psychotherapy or 24-hour crisis management are provided an appropriate referral. For assistance, call (334) 844-5123 or visit www.auburn.edu/scs.

Career Development Services provides services and resources to help students choose an appropriate major, develop a personal career plan, learn job search skills, and find employment. Career Counselors/Advisors work with students regarding career planning issues by utilizing interest/personality inventories and career resources to help students learn how to maximize their career options through the development of a tailored career plan. Job search assistance is available to help students learn the skills necessary to plan and implement a successful job search. CDS also provides employment information through on-line job postings for full-time, part-time, and internship positions; on-campus interviews with potential employers; on-line resume referrals; and special career events. For assistance, call (334) 844-4744 or visit the CDS Web site at www.auburn.edu/career.

Student Development Programs

The department of Student Development Programs exists to serve the students of Auburn University. Housed within the department are 10 Student Activity Projects (SAP's) which are student led organizations serving the needs of the students and the AU community. Those SAP's are: Student Government Association (SGA), University Program Council (UPC), Media, and Publications which includes WEGL Radio Station, Eagle Eye TV Station, The Glomerata, The Auburn Circle, and The Tiger Cub, IMPACT, Black Student Union (BSU), and International Student Organization (ISO). The mission of the department of Student Development Programs is to enhance the academic mission of Auburn University by providing involvement and leadership opportunities to students striving to encourage their positive development both personally and professionally.

Student Media and Publications - The following media groups are subject to supervision by Auburn University's Board of Student Communications:

- *The Auburn Circle* is Auburn's general interest and literary magazine and work in the areas of fiction, nonfiction, poetry, art, photography, and design can be submitted by AU staff, students, or alumni.
- Eagle Eye is Auburn's television news magazine and can be viewed on campus cable, city cable and the internet.
- The *Glomerata* is Auburn's yearbook and covers all areas of Auburn life, from campus events and sports to social organizations and academic clubs.
- *The Tiger Cub*, Auburn's student planner & online handbook, contains information pertaining to student organizations, activities, academic rules, and other information aimed at helping students adjust to college life.
- WEGL-FM 91.1 is Auburn's student-run radio station and strives to provide a wide range of music and information for the Auburn community.

The James E. Foy Student Union Building - The focal point for co-curricular student activities and other campus programs. Housed within the confines are The Auburn Plainsman, Glomerata, WEGL-FM (91.1), SGA, Greek Life Office (Interfraternity Council, National Pan-Hellenic Council, Panhellenic Council), University Program Council, Eagle Eye

(TV), Black Student Union, International Student Organization, Tiger Cub, The Auburn Circle, IMPACT, War Eagle Food Court, Multi-Cultural Student Services, Center for Diversity and Race Relationships, Tiger Card Center, Tiger Stop, 24-hour computer lab, Copy Cat, exhibit gallery, lost and found service, automated teller machine, several lounge areas with TVs, as well as an assortment of meeting and banquet facilities. The Foy Union staff maintains a university-wide information center.

Langdon Hall - This auditorium is located next to historic Samford Hall. It may be reserved for university-related events by contacting Foy Student Union at (334) 844-1300.

The University Chapel - Located on the corner of South College Street and Thach Avenue, the Chapel is open on weekdays for students, faculty, and staff. It is used for prayer and meditation. The Chapel may be reserved for weddings, religious and certain other university events by contacting Foy Student Union at (334) 844-1300.

The University Program Council - serves as a clearing house for campus programs as well as providing a wide range of programs and entertainment through the following committees: Fine Arts, Major Entertainment, Speakers & Comedians, Special Projects, Films, Publications, Technical Productions, Public Relations, and Media Technology. The experience acquired in planning and executing these programs offers students the opportunity to enhance their personal growth and leadership development.

Recreation Services - The university offers a well-rounded program providing students, faculty and staff with recreational, health and fitness opportunities through intramural sports, informal recreation (free play), sports clubs and fitness programming. The mission of Recreation Services is to assist the university community in developing a lifestyle that encourages development of lifetime patterns for healthful living.

Music, Theatre and Lectures - Classical concerts, touring play productions, lectures by political figures, news commentators, specialists and prominent scholars, traveling and local shows at the art galleries, opera, ballet and films are among the special events of the year at the university. Many of these activities are free.

The University Concert Choir, the Gospel Choir, Men's Chorus, University Singers, Women's Chorus, the Marching and Concert Bands, the University Symphony Orchestra, the Vocal Chamber Ensemble and other specialized ensembles offer opportunities for those who want to perform in musical groups.

Auburn University Theatre is home of one of the oldest student organization on the Auburn Campus, The Auburn University Players. The department produces a full season of exciting lays and musicals both on the Main Stage and the Theatre Upstairs. Membership and auditions are open to the entire university community. The Auburn University Theatre provides a great opportunity to participate in and appreciate the performing arts.

The Auburn Studio of the Alabama Public Television Network produces programs which are seen throughout the state on the Alabama Educational Television network. WEGL-FM is the campus radio station, operated by students.

Black Student Union - The Black Student Union (BSU) strives to improve race relations on campus and the community by creating an environment receptive to African-American culture and ideals on campus, encourage friendship among Auburn students of all backgrounds, and promote the Auburn spirit.

BSU has been committed to making Auburn a better place by promoting diversity whenever possible. Any Auburn student interested in learning more about black history, black culture, and shares a commitment to diversity is more than welcome to join.

BSU sponsors Black History Month events, Jazz Nights, speakers, Tiger Stomp, and comedians.

International Student Organization - The objectives of the International Student Organization (ISO) are primarily to promote understanding and relationship between international students from different countries, cultures and American students. ISO serves as liaison working with the university and represents the international student body in Auburn whenever the need arises.

ISO sponsors "Social Hour" reception every Friday, Peace Dinner, Talent Show, co-sponsors World's Fair and International movies every semester.

IMPACT - a student-operated organization on Auburn's campus that gives students an opportunity to volunteer by acting as a clearinghouse that links Auburn's students and campus organizations to needs in the community. The mission of IMPACT is to serve the Auburn community by being a resource for students who wish to volunteer, promoting volunteerism on Auburn's campus and strengthening ties between the campus and the community. Auburn University is a land-grant institution that has a tradition of service and outreach to the surrounding community. IMPACT is a reflection of that tradition.

Discipline - Auburn University establishes and enforces only those rules and regulations for conduct as are needed to maintain the well-being of the individual student and the university community. The student, by registering at the university, agrees to conform to its regulations. The student is subject to disciplinary action for violating any section of the Code of Student Discipline, which appears in full in the student handbook, the *Tiger Cub*. Enrollment in no way exempts any student from penalty in case of conviction by public authorities for commission of an illegal act.

Student Government Association

Upon enrollment at Auburn University, each student becomes a member of the Student Government Association (SGA), the official organization of the student body. The SGA is the voice of the students, promoting cooperation and communication with the faculty, administration, the Auburn City Council, and the state legislature. The SGA also promotes the social and academic life of Auburn students.

The SGA is organized into three branches. These include the executive, legislative, and judicial branch. The executive branch takes on many special projects for students and the community through the Executive Cabinet. The legislative branch, the SGA Senate, is made up of representatives from each school and/or college. The judicial branch interprets and makes final judgment on all decisions involving the Code of Laws. The Student Government Constitution and Code of Laws, published in the online version of the *Tiger Cub*, detail the guidelines by which the SGA functions.

Organizations

Auburn University has more than 200 student organizations designed to maximize and enhance the Auburn experience. Students will find many opportunities to build friendships, enjoy rewarding experiences, and make lasting memories. Most of these organizations are open to any interested Auburn University student.

To view the most current list of student organizations visit the SGA Web site at: www.auburn.edu/sga/organizations/ and click on View the Current List of Organizations. View the list and see if there is an organization for you to get involved with here at Auburn. This Web page can also assist you in starting your own organization or learning the rules and guidelines by which current organizations are governed.

In addition, a list of all student organizations registered with the Student Government Association is available in the *Tiger Cub*. Additional rules and regulations are also available online by visiting the *Tiger Cub* Web site at: www.auburn.edu/tigercub/

Social Fraternities

The National Pan-Hellenic Council (NPHC) coordinates the activities of its member groups: Alpha Phi Alpha Fraternity, Inc., Omega Psi Phi Fraternity, Inc., and Phi Beta Sigma Fraternity, Inc.

The Interfraternity (IFC) Council coordinates the relationships among the member fraternities: Alpha Gamma Rho, Alpha Kappa Lambda, Alpha Psi, Beta Theta Pi, Chi Phi, Delta Chi, Delta Tau Delta, Delta Sigma Phi, FarmHouse, Kappa Alpha, Kappa Sigma, Lambda Chi Alpha, Phi Delta Theta, Phi Gamma Delta, Phi Kappa Psi, Phi Kappa Tau, Pi Kappa Alpha, Pi Kappa Phi, Sigma Alpha Epsilon, Sigma Chi, Sigma Nu, Sigma Phi Epsilon, Sigma Pi, Tau Kappa Epsilon, Theta Chi and Theta Xi.

Social Sororities

The Panhellenic Council coordinates activities of its member groups: Alpha Chi Omega, Alpha Delta Pi, Alpha Gamma Delta, Alpha Omicron Pi, Alpha Xi Delta, Chi Omega, Delta Delta Delta, Delta Gamma, Delta Zeta, Gamma Phi Beta, Kappa Delta, Kappa Kappa Gamma, Phi Mu, Pi Beta Phi, Sigma Kappa and Zeta Tau Alpha.

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The National Pan-Hellenic Council coordinates the activities of its member groups: Alpha Kappa Alpha Sorority, Inc., Delta Sigma Theta Sorority, Inc., and Zeta Phi Beta Sorority, Inc.

Office of International Student Life

The Office of International Student Life is a unit of the AU Office of the Dean of Students/Student Affairs that has been established to help international students with admission to Auburn University, general guidance, advising and programming. This office coordinates and sponsors educational and social programs as well as events for international students such as a joint student orientation held every semester in conjunction with the Office of International Education, the annual Peace Dinner, and the Auburn Friend Program. The World's Fair, one of our most popular events held every spring semester, gives international students a chance to display their culture and also helps all Auburn students and the community to learn more about and appreciate the diverse richness of other cultures. Through these and other programs, the Office of International Student Life focuses on helping international students to adjust to their new environment as well as promoting diversity on Auburn's campus and in the community.

For additional information, contact:

322 Foy Student Union (334)844-2353;

E-mail: orgenny@auburn.edu or

Web: www.auburn.edu/international.

Special Clinics

The Speech and Hearing Clinic of the Department of Communication Disorders, primarily a teaching facility, provides service for students with speech, hearing or language problems. These services may involve both diagnoses and treatment of problems.

Other Student Services

The AU Bookstore, located in Haley Center is a full service college store dedicated to serving the Auburn campus community. The Auburn University Bookstore's mission is to enhance the academic experience of the Auburn University student, promote the Auburn Spirit, and provide a memorable shopping experience for each and every person who enters the store. In addition to the expected product lines the bookstore offers:

Educational pricing on technology products

Apple products and Mac warranty repair service

Special order service for both general books and school/office supplies

UPS shipping/Fax Service/ Postage Stamps/Telephone Cards

Online shopping experience, www.aubookstore.com

Satellite store in the Student Center (opening Fall 2008) and in the Lowder Business Building

All revenue in excess of expenses is returned back to Auburn University. This is one way that students can support Auburn University and the AU Bookstore.

James E. Martin Aquatics Center. This facility provides two swimming pools for use by Health and Human Performance classes, intercollegiate athletics, intramural and club sports, students, faculty, staff, and community members. Programs and events are planned and staffed to provide a healthy and safe aquatic environment. For information regarding programs and hours of operation, call (334) 844-4182.

Parking Permit Registration

It is the responsibility of students and employees of Auburn University operating a vehicle on campus to register for and display a parking permit as prescribed in the Auburn University Parking and Traffic Regulations.

Parking permits are valid for one year beginning Sept. 1 and ending Aug. 31 of the next year. The registration period for employees is between Aug. 1 and Aug. 31. Registration during this period is conducted by mail. Normal registration for students occurs between Aug. 1 and Aug. 31, as well as between terms and before classes begin.

Permit registration is conducted by the Parking Services Office. Employees should register online and pay via payroll deduction with pretax dollars. Parking Services will return by mail the appropriate hang tag permit. All students must register for a parking permit online and secure their permits at the Auburn University Parking and Traffic Service Office or other designated location. Office hours for permit registration are 7:15 a.m. - 4:15 p.m., Monday through Friday. Student permit registration payments and fine payments are made at the Office of Student Financial Services, Martin Hall.

Service Vehicle. Vehicles with Alabama state government tags and service decals must adhere to all university traffic and parking rules and regulations pertaining to motor vehicles and may park in designated Service Vehicle, A, B, C, D, and R zones, as well as in Loading Zones for a period not to exceed 30 minutes. Those without Service Decals are not permitted to park on core campus (See Parking Regulations Map) between 7 a.m. and 5 p.m. Monday through Friday.