

# Student Services

## Housing and Residence Life

Auburn University offers a variety of on-campus housing accommodations for students. There are 22 residence halls and 348 apartments to house single undergraduate students. All facilities are air-conditioned and convenient to academic buildings, libraries, cafeterias, laundries, mail-rooms and recreational areas.

### Single Undergraduate Housing

The residence halls, are clustered in two communities. Ten residence halls comprise the Quad community and 12 are located in the Hill community. The Quad houses men and women in single-sex and coed arrangements while the Hill with the exception of two coed halls houses women only. Each Quad and Hill residence hall contains suites consisting of two double rooms (two rooms with two students sharing each room) with connecting bath. A limited number of single rooms with private or semi-private bath are also available. Rental rates for the Hill and Quad residence halls are as follows: Quad - \$1,430 (double) and \$1,795 (single) per student per semester. Hill - \$1,365 (double) and \$1,730 (single) per student per semester.

The Extension (CDV Extension Apartments) provides accommodations for men and women in two-bedroom, two-person (same sex) apartments. Rent is \$1,645 per student.

The Village (CDV) houses men and women in one- (single occupancy) and two-bedroom (double occupancy) apartments. Semester rent is \$1,380 for a one-bedroom unit and \$1,295 per student for a two-bedroom unit.

All single undergraduate housing units (rooms and apartments) are furnished with beds, desks, chairs and chest of drawers. Most residence halls have community kitchens and all have common lobby/lounging areas. The apartments also contain living and/or dining furniture and kitchens are furnished with stove, oven and refrigerator (a limited number contain microwave ovens). Students bring their own linens and other furnishings to personalize their rooms or apartments. All utilities except telephone (and electricity in the one-bedroom Village apartments) are included in the rent. Basic cable service is also included in the rent. Data connection (direct internet access) jacks are located in each room/apartment and, for a monthly fee, service can be activated through the university's Division of Telecommunications and ETV.

Housing for students with disabilities is available in the Quad, Hill and Extension communities. Four residence halls in the Quad house Honors students (intermingled with non-Honors students), and an Honors Center is located in one of these halls. Students accepted into the Honors College must specifically request the Honors halls on the housing application if they wish to be considered for assignment to one of these halls.

All University Housing rental rates listed above are subject to change. Any rate increase will be announced prior to the cancellation date for the semester the Housing agreement is to begin. Rent for apartments in the Village and Extension includes holidays and semester breaks. The residence halls do not remain open during Thanksgiving, spring and semester breaks.

Admission to Auburn University does not automatically include a room or apartment reservation in University Housing. Students may apply for University Housing when they are accepted to the university and when they have submitted the Admission prepayment. Priority for housing is generally based upon the date the housing application is received (entering Summer applicants have priority over entering Fall applicants). A \$100 refundable deposit and a \$30 non-refundable application fee are required with the application.

### Residential Staff

The residence halls and the apartment are staffed with graduate-level Hall Directors and undergraduate Resident Assistants (RAs). The staff undergoes an extensive training program and is responsible for offering cultural, recreational and educational activities. They also enforce University Housing regulations.

### Residence Life Involvement

Living on campus provides an "open door" to involvement in campus life. Through participation in Hall Council, RHA (Residence Hall Association) and other residence life activities, students encounter

opportunities that can contribute to their personal and academic growth. All they need do is take advantage of all that residence life has to offer.

## Off-Campus Housing

Housing accommodations, such as apartments, duplexes, mobile homes, fraternity houses and privately owned dormitories are available in the greater Auburn-Opelika community. The university neither inspects nor approves any off-campus housing. A listing of off-campus housing facilities can be obtained at various on-campus locations including the Housing and Residence Life office.

## Auburn University Dining Services

Sodexo Campus Services and Auburn University are in partnership to deliver the best possible dining services to students, faculty, staff and visitors to the AU campus.

AU Dining has more than nine dining locations on campus. **War Eagle Food Court** in Foy Student Union offers Pizza Hut, Chick-fil-A, Sub Connection, and a variety of other options including salads and home-style cooking. **Terrell Dining Hall** is located in the center of the "Hill" area of campus and serves as the location for meal plans at "The Marketplace". Terrell also offers sandwiches and salads at "Salad-n-Such", and other items at Chick-fil-A. **Lupton Deli**, located in Lupton Hall in "The Quad", offers signature sandwiches, Godfather's Pizza, and some convenience store items. **Sewell Dining Hall** is available for the residents of Sewell Hall and any other students who wish to purchase a meal plan. Sewell serves a buffet-style breakfast, lunch and dinner. **Haley's Frozen Refreshment Center**, located on the first floor of Haley Center, not only serves signature deli sandwiches but also frozen fruit smoothies. **Stack's Café** is the newest addition to the library and is open to students who want a cup of Starbucks' coffee or cappuccino while studying. **The Depot** is the newest dining location on campus. It is located next to the Tiger Transit drop-off in front of Haley Center and offers a variety of "To Go" items. All of these dining facilities offer a variety of foods for students living on or off campus.

All dining locations accept Dining Dollars, cash, Visa, MasterCard, or the TigerCard. TigerCard accounts are available in either the declining balance plan, or the ascending balance plan. The TigerCard office is located in downstairs Foy Student Union. The Auburn Dining administrative offices are located at 151 S. Donahue Drive. In addition to the dining services, Sodexo Campus Services also has a catering department on campus, Creative Gourmet. For more information about the catering services, call (334)-844-1234 or visit our website at [www.auburn.edu/dining](http://www.auburn.edu/dining).

## TigerCard/Tiger Club Accounts

A Tiger Club Account provides a convenient means of making purchases on campus and at selected off-campus locations using the student's TigerCard. It can be used at bookstores, dining facilities, laundry and vending locations, the Campus Mall, copy centers, and other student services. As members of Tiger Club Accounts, students can choose an ascending or descending balance plan. The TigerCard is the students' official ID card. It is used at the Library, for access into the stadium, for door access on campus and maybe required for other campus functions.

The ascending balance plan is billed monthly through the Bursar's Office. Students who are under 19 years of age must have parental approval in order to have an ascending account. Students who have an ascending balance account need to be aware that charges can accumulate rapidly and all charges must be paid on a monthly basis. However, students soon learn that, with common sense and discretion, having an ascending account can be both convenient and educational.

The declining balance account allows the student to make a deposit in advance and budget the amount through the semester. Additional deposits can be made as needed by cash, check, or debit/credit cards (VISA/MasterCard only).

Itemized statements are available for viewing and printing on OASIS - Online Auburn Student Information System - on the World Wide Web. There is a membership fee charged for each semester the student uses the account - excluding summer sessions. Additional information regarding Tiger Club Accounts may be obtained by contacting the TigerCard/Tiger Club Accounts Office, located in the Foy Union Building,

Auburn University, AL 36849. Telephone: (334) 844-1220 or 1-877-345-2058. Website: [www.auburn.edu/tigerclub](http://www.auburn.edu/tigerclub)

## Student Health Services

Auburn University Medical Clinic is committed to providing a full range of primary care services for Auburn students including diagnostic services for illnesses and injuries, immediate and follow-up assessment and treatment for illnesses and preventative care services, including immunizations and women's health services. Services are provided on an appointment basis. Walk-ins will be evaluated and given appointments or seen immediately based on the urgency of the problem or condition. The facility includes laboratory, X-ray, and pharmacy. The clinical staff consists of fully licensed and Board certified physicians, nurse practitioners, registered nurses, technicians and other support staff. Services are provided on a fee-for-service basis with on-site billing services provided to students to facilitate insurance reimbursement. Major credit cards and Tiger Club are accepted and payment plans are available. Services are available to all Auburn students, spouses and dependents, faculty, staff, guests and visitors.

**Student Insurance.** The Student Government Association (SGA) sponsors an Accident and Sickness Insurance Plan, available to registered undergraduate and graduate students, spouses and dependents. The plan provides good coverage at reasonable premium rates. Coverage is provided for services at the Auburn University Medical Clinic, including physician visits, laboratory and X-ray services. An Insurance plan or its equivalent is required for all international students and recommended for all students. For information or issues regarding claims, call 1-800-237-0903. AUMC offers a 24/7 toll nurse line for all students, regardless of insurance coverage: 1-866-389-6770.

**Hours of Operation** - Monday 8 a.m.- 6 p.m.; Tuesday, Wednesday, Friday 8 a.m.- 5 p.m.; Thursday 9 a.m.- 6 p.m.; Saturday 8 a.m.- 12 p.m. (Hours are subject to change). To make an appointment, call 334/844 - 4416.

## Student Success Center

The Student Success Center consists of four program areas that follow students from orientation as incoming freshmen to placement in a job upon graduation, with many developmental activities in between. The objective is to provide programs and activities that promote the academic, personal and career success of students that lead to higher retention and graduation rates of AU students.

**Freshman Year Experience and Students in Transition** provides programs to help the new student make the transition into Auburn University life. These programs promote intellectual and social development leading to personal and academic success. Camp War Eagle is Auburn's summer orientation experience for incoming freshmen and their parents. Successfully Orienting Students (SOS) is held for all new and transfer students who do not attend Camp War Eagle during the summer. For assistance, call 334/844-4501.

**Academic Support Services** help AU students successfully achieve their academic goals. The Study Partners Program offers free tutoring services to AU students enrolled in selected undergraduate subjects. Supplemental Instruction provides peer-facilitated academic assistance in specific courses. Individual and group instruction are provided to students experiencing academic difficulty and to those who desire to improve their study skills. Two academic courses, UNIV1000, The Auburn Experience, and UNIV1050, Success Strategies, acquaint students with resources and strategies for successful academic and personal learning experiences. Study Smart, a non-credit study strategies course, is also available. Testing services are available for students, including such national tests such as the ACT, LSAT, and MCAT. For assistance, call 334/844-5972.

**Student Counseling Services** provides short-term individual and ongoing group counseling to address the emotional/developmental concerns of students. Educational workshops are offered to the campus community. The Safe Harbor Women's Center provides sexual assault/violence prevention programming, as well as counseling services for victims of sexual assault/violence. The Plains Truth/Reform the Norm campaign promotes healthy/protective student norms and risk-reduction strategies to reduce alcohol use and impaired driving among college age students. Students needing long-term psychotherapy or 24-

hour crisis management are provided an appropriate referral. For assistance, call 334/844-5123.

**Career Development Services** offers career counseling and job search assistance to students at various stages of their college experience. Career counselors administer and interpret interest and personality inventories, review and edit résumés, conduct mock interviews and provide information/assistance to students through a career library, classes, seminars and Internet job resources. A comprehensive placement office coordinates internship and full-time employment interviews on-campus and maintains an on-line résumé referral database. Career fairs and other special events are hosted annually to offer students the opportunity to explore work and other career options. For assistance, call 334/844-4744 or visit the CDS website at [www.auburn.edu/career](http://www.auburn.edu/career).

## Student Life

**Student Communications** - The following media are subject to supervision by the Board of Student Communications: The Auburn Circle, a general interest magazine; Glomerata, the yearbook issued each spring; The Auburn Plainsman, the weekly student newspaper; Tiger Cub, annual student handbook; WEGF-FM, the student operated campus radio station.

**The Foy Student Union** - The focal point for co-curricular student activities and other campus programs. Housed within the confines are The Auburn Plainsman, Glomerata, WEGF-FM (91.1), SGA, Greek Life Office (Interfraternity Council, National Pan-Hellenic Council, Panhellenic Council), University Program Council, Eagle Eye (TV), Black Student Union, International Student Organization, Tiger Cub, The Auburn Circle, IMPACT, War Eagle Food Court, Multi-Cultural Student Services, Center for Diversity and Race Relationships, Tiger Card Center, The Connection, Tiger Stop, game room, 24-hour computer lab, Copy Cat, exhibit gallery, lost and found service, automated teller machine, several lounge areas with TVs, as well as an assortment of meeting and banquet facilities. The Foy Union staff maintains a university-wide information center.

**Langdon Hall** - This auditorium is located next to historic Samford Hall. This is the site of the weekly UPC free movie. It may be reserved for university-related events by contacting the Reservations Coordinator in Foy Student Union at 844-1303.

**The University Chapel** - Located on the corner of South College Street and Thach Avenue, the Chapel is open on weekdays for students, faculty, and staff. It is used for prayer and meditation. The Chapel may be reserved for weddings, religious and certain other university events by contacting Foy Student Union at 844-1300.

**The University Program Council** - Serves as a clearing house for campus programs as well as providing a wide range of programs and entertainment through the following committees: Fine Arts, Major Entertainment, Horizons, Special Projects, Outdoor Recreation, Films, Publications, Technical Productions, Volunteerism, Eagle Eye, Public Relations, and Media Technology. The experience acquired in planning and executing these programs offers students the opportunity to enhance their personal growth and leadership development.

**Recreation Services** - The university offers a well-rounded program providing students, faculty and staff with recreational, health and fitness opportunities through intramural sports, informal recreation (free play), sports clubs and fitness programming. The mission of Recreation Services is to assist the university community in developing a lifestyle that encourages development of lifetime patterns for healthful living.

**Music, Theatre and Lectures** - Classical concerts, touring play productions, lectures by political figures, news commentators, specialists and prominent scholars, traveling and local shows at the art galleries, opera, ballet and films are among the special events of the year at the university. Many of these activities are free.

The University Concert Choir, the Gospel Choir, Men's Chorus, University Singers, Women's Chorus, the Marching and Concert Bands, the University Symphony Orchestra, the Vocal Chamber Ensemble and other specialized ensembles offer opportunities for those who want to perform in musical groups.

Auburn University Theatre is home of one of the oldest student organization on the Auburn Campus, The Auburn University Players. The Department produces a full season of exciting plays and musicals both on the Main Stage and the Theatre Upstairs. Membership and auditions are open to the entire university community. The Auburn University Theatre

provides a great opportunity to participate in and appreciate the performing arts.

The Auburn Studio of the Alabama Public Television Network produces programs which are seen throughout the state on the Alabama Educational Television network. WEGL-FM is the campus radio station, operated by students.

**Discipline** - Auburn University establishes and enforces only those rules and regulations for conduct as are needed to maintain the well-being of the individual student and the university community. The student, by registering at the university, agrees to conform to its regulations. The student is subject to disciplinary action for violating any section of the Code of Student Discipline, which appears in full in the student handbook, the Tiger Cub. Enrollment in no way exempts any student from penalty in case of conviction by public authorities for commission of an illegal act.

### Student Government Association

Upon enrollment at Auburn University, each student becomes a member of the Student Government Association, the official organization of the student body. The SGA is the voice of the students, promoting cooperation and communication with the faculty, administration, the Auburn City Council, and the state legislature. The SGA also promotes the social and academic life of Auburn students.

The SGA is organized into three branches. Headed by the SGA President, the executive branch takes on many special projects through the Executive Cabinet. The legislative branch, the SGA Senate, is made up of representatives of each school and/or college. The judiciary branch makes final judgment on all decisions involving the Code of Laws. The Student Government Constitution and Laws, published in the Tiger Cub, detail the functioning of the Student Government Association.

### Organizations

The Auburn University has over 250 Student Organizations designed to maximize the Auburn experience. Students will find many opportunities to build friendships, enjoy rewarding experiences and make lasting memories. Most of these organizations are open to any interested Auburn University student.

To view the most current list of student organizations visit the SGA web-site at: [www.auburn.edu/sqa/organizations/](http://www.auburn.edu/sqa/organizations/) and click on View the Current List of Organizations. In addition, this web-page can assist you in starting your own organization or learning the rules and guidelines by which current organizations are governed.

An additional list of registered student organizations is available in the Tiger Cub, the student handbook of Auburn University. Additional rules and regulations are also available on line by visiting the Tiger Cub web-site at: [www.auburn.edu/tigercub/](http://www.auburn.edu/tigercub/)

### Social Fraternities

The National Pan-Hellenic Council (NPHC) coordinates the activities of its member groups: Alpha Phi Alpha Fraternity, Inc., Omega Psi Phi Fraternity, Inc., and Phi Beta Sigma Fraternity, Inc.

The Interfraternity (IFC) Council coordinates the relationships among the member fraternities:

Alpha Gamma Rho, Alpha Kappa Lambda, Alpha Psi, Beta Theta Pi, Chi Phi, Delta Chi, Delta Tau Delta, Delta Sigma Phi, FarmHouse, Kappa Alpha, Kappa Sigma, Lambda Chi Alpha, Phi Delta Theta, Phi Gamma Delta, Phi Kappa Psi, Phi Kappa Tau, Pi Kappa Alpha, Pi Kappa Phi, Sigma Alpha Epsilon, Sigma Chi, Sigma Nu, Sigma Phi Epsilon, Sigma Pi, Tau Kappa Epsilon, Theta Chi and Theta Xi.

### Social Sororities

The Panhellenic Council coordinates activities of its member groups:

Alpha Chi Omega, Alpha Delta Pi, Alpha Gamma Delta, Alpha Omicron Pi, Alpha Xi Delta, Chi Omega, Delta Delta Delta, Delta Gamma, Delta Zeta, Gamma Phi Beta, Kappa Delta, Kappa Kappa Gamma, Phi Mu, Pi Beta Phi, Sigma Kappa and Zeta Tau Alpha.

The National Pan-Hellenic Council coordinates the activities of its member groups: Alpha Kappa Alpha Sorority, Inc., Delta Sigma Theta Sorority, Inc., and Zeta Phi Beta Sorority, Inc.

### Office of International Student Life

The Office of International Student Life is a unit of the AU Office of the Dean of Students/Student Affairs that has been established to help international students with admission to Auburn University, general guidance, advising and programming. This office coordinates and sponsors educational and social programs as well as events for international students such as a joint student orientation held every semester in conjunction with the Office of International Education, the annual Peace Dinner, and the Auburn Friend Program. The World's Fair, one of our most popular events held every spring semester, gives international students a chance to display their culture and also helps all Auburn students and the community to learn more about and appreciate the diverse richness of other cultures. Through these and other programs, the Office of International Student Life focuses on helping international students to adjust to their new environment as well as promoting diversity on Auburn's campus and in the community.

For additional information, contact: 322 Foy Student Union (334)844-2353; e-mail: [orgenny@auburn.edu](mailto:orgenny@auburn.edu) or web: [www.auburn.edu/international](http://www.auburn.edu/international).

### Special Clinics

The Speech and Hearing Clinic of the Department of Communication Disorders, primarily a teaching facility, provides service for students with speech, hearing or language problems. These services may involve both diagnoses and treatment of problems.

### Other Student Services

The Auburn University Bookstore is located in Haley Center and offers a full line of new and used textbooks, course packets, computers, software, art, engineering & school supplies, and clothing and gifts. The AU Bookstore operates two satellite stores: The Connection, an electronics and entertainment store, located on the patio of Foy Union, and Strictly Business which sells mostly school supplies and graduate level business textbooks, located in the Lowder Business building. All three locations accept the Tiger Club card, cash, major credit cards, and personal checks. Please visit our website: [www.aubookstore.com](http://www.aubookstore.com).

James E. Martin Aquatics Center - Provides two swimming pools for use by Health and Human Performance classes, intercollegiate athletics, intramural and club sports, students, faculty, staff and community members. Programs and events are planned and staffed to provide a healthy and safe aquatic environment. For information regarding programs and hours of operation, call 844-4182.

### Parking Permit Registration

It is the responsibility of students and employees of Auburn University operating a vehicle on campus to register for and display a parking permit as prescribed in the Auburn University Parking and Traffic Regulations.

Vehicles with Alabama state government tags and service decals must adhere to all university traffic and parking rules and regulations pertaining to motor vehicles and may park in designated Service Vehicle, A, B, C, and R zones, as well as in Loading Zones for a period not to exceed 30 minutes. Those without Service Decals are not permitted to park on core campus (See Parking Regulations Map) between 7 a.m. and 5 p.m. Monday through Friday.

Parking permits are valid for one year beginning Sept. 1 and ending Aug. 31 of the next year. The registration period for employees is between Aug. 1 and Aug. 31. Registration during this period is conducted by mail. Normal registration for students occurs between Aug. 1 and Aug. 31, as well as between terms and before classes begin.

Permit registration is conducted by the Parking and Traffic Services Office. Employees are mailed preprinted forms, which are to be returned to Parking Services along with the proper registration fee or with approval for payroll deduction. Parking and Traffic Services will return by mail the appropriate hang tag permit. All students must register for a parking permit at the Auburn University Parking and Traffic Service Office or other designated location. Office hours for permit registration are 7:15 a.m. - 4:15 p.m., Monday through Friday. Student permit registration payments and fine payments are made at the Bursar's Office, Quad Center.