



AUBURN  
UNIVERSITY OUTREACH

CENTER FOR EDUCATIONAL  
OUTREACH AND ENGAGEMENT

## **AUBURN CEOE CAMPS FREQUENTLY ASKED QUESTIONS:**

**For your quick reference, we have posted our most frequently asked questions: Registration, Travel, Check- in / Check-out, CEOE Camp Information and Camp Applications. If you do not see the answer to your question listed below, please feel free to e-mail us at [ceoe@auburn.edu](mailto:ceoe@auburn.edu). Thanks and War Eagle!**

### **REGISTRATION:**

#### **How do I register my student for camp?**

Our primary registration can be found **online** on our website (<http://www.auburn.edu/outreach/ceoe/index.htm>) **What is the registration process?**

Once you have found the camp you wish to sign up your student for on our website, (<http://www.auburn.edu/outreach/ceoe/index.htm>) find the “Register” Tab at the top, underneath the scrolling pictures. Upon clicking the “Register Now” button, you will be redirected to completely fill out our Summer Camp Form Packet. This fully automated camp form packet includes general information, transportation plans, media release, voluntary waiver, medical information and release, as well as camp rules. *(Please note: This will take approximately 10 – 12 minutes to complete and you will need to upload your child’s insurance card).* Once complete your Summer Camp Form Packet, you will be contacted within 10 days of regarding the status of your child’s application and camp slot availability.

#### **Can I register over the phone?**

No, all registration will be done online (you can register through your smart phone electronically). If you do not have access to a computer, please contact your GEAR UP team leader or site facilitator to assist you.

#### **When can I register my student for camp?**

Registration for the majority of our camps is done on a first-come, first-served basis and begins no later than February. Due to the high demand of our summer

camps, we recommend registering as soon as you can to secure a spot.

### **Do you keep a waitlist once a camp is full?**

Yes, once a camp has reached its max capacity we offer a waitlist. When a camper cancels, the next student on the waitlist will be notified for registration.

### **What insurance information do I need to provide?**

Each student is **required** to have proof of personal medical insurance on file. Copies of the **front** and **back of the insurance card** will be required when completing your Summer Camp Form Packet.

### **TRAVEL TO / FROM AUBURN, AL: How do I get to Auburn?**

Transportation to and from Auburn will be the responsibility of the student, his/her family, or school district. Auburn is easily accessible by car from I-85 and Hwy 280.

### **CHECK-IN / CHECK-OUT:**

#### **When and where is Check-in?**

For residential (overnight) students check-in is planned from 3:00pm – 5:00pm on the first day of camp - typically a Sunday. Camp-specific dorm assignments as well as maps and addresses will be e-mailed out approximately 5 days prior to the start of camp. No early arrivals please, as counselors will not be available to supervise your children. Parent/Guardians may not leave students unattended or prior to having them be fully checked in and assigned their rooms. If you need to make special arrangements, please do so with the Camp Director at least 1 week prior to start of camp.

#### **Where is Check-out?**

Camp check-out is scheduled on the last day of camp, typically following closing ceremonies on Friday, between 10:30am – 12:15pm depending on your specific camp. Friends and Family are welcome and encouraged to attend the closing ceremony for their camp. Details concerning closing ceremonies and check-out information will be e-mailed out approximately 2 days prior to that last day of camp.

#### **What if my student will be arriving / departing outside of normal check-in / check-out times?**

If circumstances require your student to arrive prior to check-in, be advised we

may not have staff ready to meet them. We recognize that some students travel a great distance to camp and we will work to accommodate arrivals and departures outside of normal times. Please contact our Camp Director or our office at [ceoe@auburn.edu](mailto:ceoe@auburn.edu) in advance to discuss arrangements if this applies to your student.

## **CEOE CAMP INFORMATION:**

### **What clothing does my student need to bring?**

1. The temperature during the summer months in Auburn are usually hot and humid but expect students to dress as they would at their own school. We suggest students bring cool cotton clothes. Appropriate athletic shorts and comfortable shirts are acceptable attire.
2. During the day, there will be a lot of walking around campus so comfortable close-toed walking shoes are a must! Also, with the weather being unpredictable, please do not forget to include a raincoat or umbrella. Additionally, most camps include a trip to the Auburn Aquatic Center, so be sure to pack a swimsuit!
3. Lastly, please pack at least once nice outfit if your camp includes a closing ceremony.

### **Can I send my student mail while at camp?**

Yes! We love to give our campers mail throughout the week! To mail a letter please use the following format:

CEOE Summer Camps  
Attn: Your Student's Name – Camp Name  
103 O.D. Smith Hall Auburn, AL 36849

### **Does my child need to bring any spending money to camp?**

All program expenses (except transportation to and from campus) are covered. If students want to bring some cash to purchase optional items such as snacks and/or souvenirs we recommend no more than \$25.00.

### **What supplies will my student need in the dorm room?**

Students residing in campus residence halls are **required to bring their own linens and toiletries** (pillows, pillow cases, XL twin sheets, blankets, bath towels, alarm clocks, shampoo, soap, etc.). Be advised that rooms are generally quite cool at night, so be sure to pack a blanket!

### **Will my student have access to the internet while at camp?**

Students will **NOT** have access to the internet in the residence halls. Internet is intended for Auburn University Students, Faculty and Staff. Depending on each camp's academic programming, students may have very limited access in classroom settings.

### **Who will supervise my student at camp?**

Camp participants are supervised 24/7 by a team of professional counselors who reside in the residence halls with the camp participants. Each camp will have male and female counselors that reflect the camp's demographic composition. Members of our nationally recognized faculty will lead academic programming and are joined in the classroom by our camp counselors.

### **How does CEOE select their counselors?**

Camp counselors are Auburn University graduate and undergraduate students who are vetted through an extensive hiring process that includes a series of interviews, criminal background checks and intensive training.

### **What training do counselors receive?**

Counselors and staff are CPR and First-aid certified and trained with subject matter experts in areas that include public safety, disaster preparedness, bullying awareness, and customer service. Recent national high-profile incidents call for us to be prepared in many areas. We ensure that not only are our counselors trained, but our entire staff is actively prepared for any situation that may present itself.

### **Where will my student eat while at Auburn?**

All camp participants will eat their meals on campus in our Dining Facilities. Students will have breakfast and lunch in the heart of campus at our Student Center. Here students will have a wide variety of restaurants to pick from using a pre-paid meal card, the same cards used by university students. For dinner, students eat in the Village Dining Facility where they will take part in an all you can eat buffet line – each night a different menu!

### **Can my student request a roommate?**

Yes! We do accept roommate requests and try our very best to meet them! To request a roommate, please e-mail us at [ceoe@auburn.edu](mailto:ceoe@auburn.edu).

### **Where can I find a camp schedule?**

Final schedules will be provided during registration/check-in.

### **What if my student needs to leave campus during camp?**

For safety reasons, camp participants are to remain on campus for the duration of camp unless the program activity requires otherwise. If a student must leave campus for any reason, we must have prior written permission from the parent/guardian, and the Camp Director must grant specific permission.

### **What is the cell phone policy?**

Cell phones offer the best means for students and parents to keep in touch during camp; therefore, we do not prohibit cell phones from camp. However, cell phones should not be used during any scheduled academic programming or activity and should **NEVER** be a source of disruption in the classroom. Camp participants will refrain from using electronic devices (i.e. cell phones, iPads, computers, etc.) during instructional periods unless otherwise authorized. If students are unable to adhere to this policy, the counselors or Camp Director may confiscate the electronic device until the end of camp.

### **Can my student wash clothes at camp?**

Should your student want to, they will have access to coin-operated washers and dryers. We ask that you bring supplies and coins if there is a need to wash while at camp. These items will not be available during camp.

### **Will there be opportunities to purchase Auburn Merchandise or souvenirs during camp?**

The campus has a University Bookstore that carries a wide variety of AU mementos and emergency items. There are also 2 additional bookstores in the heart of downtown Auburn that students will have the opportunity to visit when time permits.

### **How do I schedule a visit to the Office of Admissions and a campus tour?**

If your student is interested in attending Auburn University, we highly encourage you to take advantage of your time here! To schedule a campus visit, contact the Office of Admissions and Recruitment at (334) 844 -6425 or visit their website at [www.auburn.edu/admissions/visit](http://www.auburn.edu/admissions/visit).