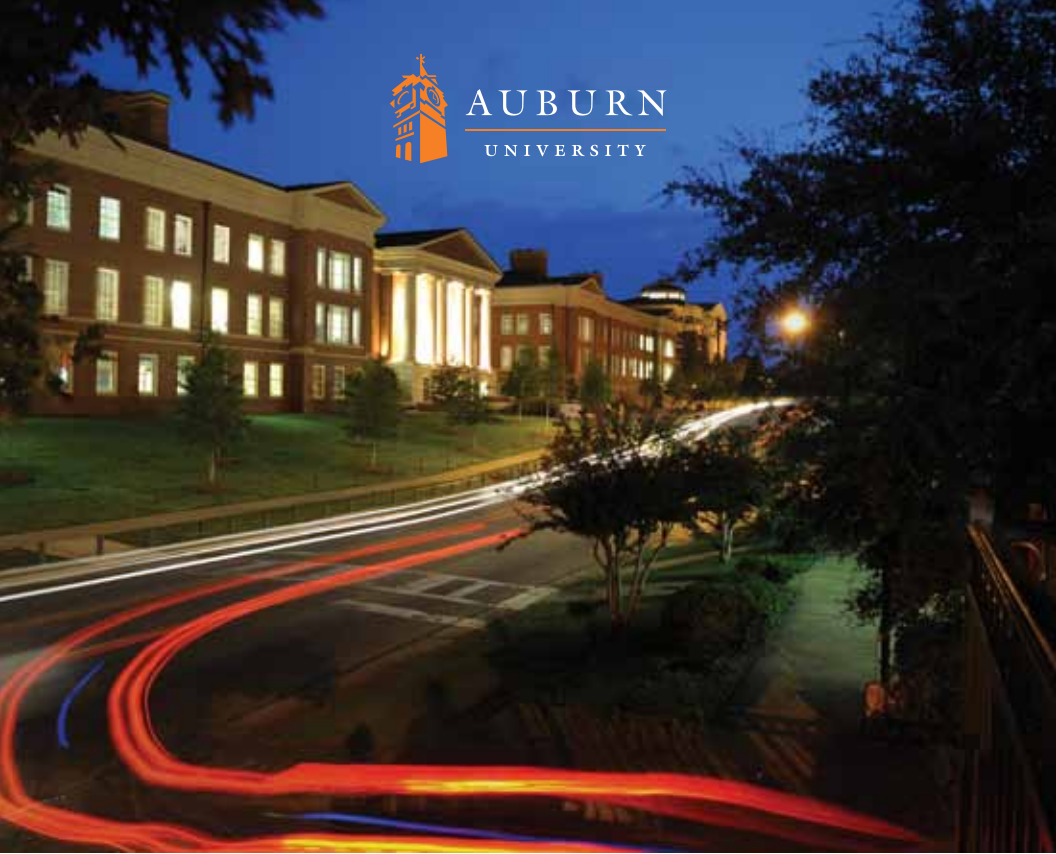




AUBURN
UNIVERSITY



PUBLIC SAFETY & SECURITY SERVICES
NIGHT SECURITY SHUTTLE PASSENGER GUIDELINES



From the Executive Director Welcome

On behalf of the Auburn University Department of Public Safety and Security, it is my distinct privilege to welcome you to campus. It is our desire to be an integral part of the Auburn campus and to make your stay a safe and pleasant experience.

We seek to be a user-friendly department and to build a relationship of mutual trust and respect with students, faculty, and staff as we seek to provide a safe and secure environment through educational programming, collaboration with various university constituents, and enforcement of laws and regulations.

We are committed to safety, security, and fair and impartial treatment of all. We know that we cannot meet our mission without the cooperation of the citizens of this campus. We are all responsible to ensure that our valuables are secure and that crime and suspicious incidents are reported in a timely manner. It is imperative that we work together to identify and resolve problems that lead to crime or the fear of crime.

The City of Auburn Police Department has partnered with Auburn University to provide competent and courteous police services to the Auburn University community. They are staffed by well-trained, professional police officers. All reports of crime or suspected criminal activity should be reported to the Auburn Police Department.

We hope this publication provides you with information to make your stay at Auburn University productive and pleasant. If we can be of assistance, please call on us at (334) 844-8888.

Melvin Owens
Executive Director, Public Safety and Security

PUBLIC SAFETY AND SECURITY

The Auburn University Department of Public Safety and Security Service is located at 543 West Magnolia Ave. The Night Security Shuttle is a service that operates between 6 p.m. and 7 a.m. and transports passengers to **on-campus locations only**. Any student or staff can call (334) 844-7400 and speak with the dispatcher to request a pickup. All of the vans are clearly marked with a van number (ex. 182) on the front fender above the front tire with an amber-colored strobe light on top. Night Security Shuttle signs are located on both sides above the rear tire. A blinking light denotes that the shuttle is up for service. If a van approaches you for pickups without these identifications, please do not enter this van; instead, call 911.

The Night Security Shuttle Service prioritizes pickup locations based on the lack of security for the passengers awaiting a ride, such as the West Lot Parking, Hayfield Parking, Alternate RO Parking, all parking decks, and other unsecured locations. The Night Security Shuttle Service will pick up the minimum amount of passengers from the fraternity rows and Ramsay Hall area. All calls for pick ups or drop-offs in these locations should be forwarded to Toomer 10, which operates under the Tiger Transit Department, not the Department of Public Safety and Security Services.

The Night Security Shuttles are equipped with audio and video surveillance devices for investigational and training purposes to ensure the safety and security of all transported passengers. The Night Security Shuttle utilizes hand-held radios for communication. Therefore, keep your conversations and electronic devices at a respectable volume.

In compliance with the Americans with Disabilities Act (ADA) of 1990, the Night Security Shuttle Service has a transport van equipped for two-wheelchair accessibility.

NIGHT SECURITY SHUTTLE PASSENGER GUIDELINES

- The Security Shuttle van is to pick up and drop off at Auburn University locations only.
- Only 10 passengers at a time are allowed on the van for safety precaution (no exceptions).
- No passenger is to ride in the front seat for safety precaution (no exceptions).
- No weapons allowed (deadly or non-deadly).
- No hazardous chemicals or materials.
- No open food or drinks of any kind.
- No consumption of alcohol, and/or illegal substances.
- No profanity and vulgar language.
- No loud music from radios, ipods, MP3's, etc. Please utilize earphones or headphones.
- No conversations on cell phones or other portable media that is considered by reasonable person to be loud enough to be disturbance to other passengers or the drivers.
- No smoking or tobacco products, including "dipping."
- No heavily intoxicated passengers will be allowed on the van (Auburn PD or Medical will be notified).
- No behavior that is considered to a reasonable person to be dangerous, disruptive, obscene, threatening, violent, inciting or insulting language and/or gestures. (Auburn PD will be notified.)
- No fighting, or mock fighting.
- No throwing objects in the van or out the windows.
- No panhandling or soliciting.
- No gambling.
- No harassing or intimidating other passengers.
- No putting hands on or touching other passengers.
- No animals except for service animals are allowed.
- Do not walk in front of a moving vehicle. Make sure the shuttle has come to a completed stop before approaching.

SECURITY SHUTTLE DRIVERS' RIGHTS

- To ensure the safety of all passengers, the Night Security Shuttle Service reserves the right to remove and/or deny service to any passenger who poses a threat to the safety of themselves or others.
- Drivers have the right to refuse transportation and tell the passenger to remove themselves from the van if the passenger does not adhere to any of the Night Security Shuttle Passenger Guidelines. If the passenger continues to cause problems, delays or possible harm to the other passengers riding the van, the driver will drop off that passenger immediately to the first safe campus location. (Auburn PD may be used if necessary.)
- Driver has the right to refuse transportation to any passenger if the van is not designated to travel to and from the Fraternity Rows, Ramsay Hall area, and any off-campus locations.
- Driver has the right not to transport passengers who are unresponsive, incoherent, or cannot enter the van on his/her own will. (Auburn PD and/or Medical will be notified.)
- Our staff are expected to be professional and friendly. Moreover, they are expected to abide by the same standards as our passengers. If you feel that one of our drivers or other staff violated your rights, compromised your safety, or violated any rules described in this section, please contact us at (334) 844-8888.
- These regulations are provided and enforced by the Auburn University Department of Public Safety and Security Services.



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