Auburn University Job Description

Job Title: Courier/Stock, Bookstore

Job Code: EF09

FLSA status: Non-exempt

Job Summary
Provides delivery, stocking, and maintenance services for the University bookstore.

Essential Functions
1. Makes deliveries to various departments/sites both on and off campus.
2. Operates and maintains delivery van; schedules/perform vehicle service when needed.
3. Distributes inventory to the appropriate bookstore departments; resets sales floor fixtures as needed.
4. Maintains and repairs sales floor fixtures, as well as performs general maintenance duties for the entire bookstore.
5. Processes and ships online sale orders.
6. May provide customer service, operate cash register, and record transactions.

Supervisory Responsibility
May be responsible for training, assisting or assigning tasks to others. May provide input to performance reviews of other employees.

The above essential functions are representative of major duties of positions in this job classification. Specific duties and responsibilities may vary based upon departmental needs. Other duties may be assigned similar to the above consistent with the knowledge, skills and abilities required for the job. Not all of the duties may be assigned to a position.
### Auburn University Job Description

#### Job Family Levels

<table>
<thead>
<tr>
<th>Level</th>
<th>Responsibility</th>
<th>Knowledge</th>
<th>Education and Experience*</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>Follows specific procedures. Task variety is limited. Work is performed under close supervision.</td>
<td>Basic knowledge of standard office functions. Communicates with others limited to exchange of routine information.</td>
<td>High school diploma or equivalent.</td>
</tr>
<tr>
<td>II</td>
<td>Tasks are varied and broad. Work is performed under occasional supervision.</td>
<td>Standard knowledge of office functions. Working knowledge of Auburn University administrative systems appropriate to the position.</td>
<td>High school diploma or equivalent plus 2 years. Experience must include at least 2 years at the preceding level or equivalent within Auburn University.</td>
</tr>
</tbody>
</table>

* See the "Minimum Required Education and Experience" section of the job description for any substitutions that may be allowed for education and experience.
Auburn University Job Description

Minimum Required Education and Experience

<table>
<thead>
<tr>
<th>Level</th>
<th>Focus of Education</th>
<th>Focus of Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>High School Diploma or equivalent</td>
<td>Experience in delivery operations, shipping and receiving processes, retail sales, or customer service.</td>
</tr>
<tr>
<td>II</td>
<td>High school diploma or equivalent plus 2 years. Experience must include at least 2 years at the preceding level or equivalent within Auburn University.</td>
<td></td>
</tr>
</tbody>
</table>

Substitutions allowed for Education:
Indicated education is required; no substitutions allowed.

Substitutions allowed for Experience:
When a candidate has the required education, but lacks the required experience, they may normally apply additional appropriate education toward the experience requirement, at a rate of one (1) year relevant education per year of required experience.

Minimum Required Knowledge

Certification or Licensure Requirements:
Valid Driver's License.

Physical Requirements/ADA

Occasional and/or light lifting required. Limited exposure to elements such as heat, cold, noise, dust, dirt, chemicals, etc., but none to the point of being disagreeable. May involve minor safety hazards where likely result would be cuts, bruises, etc.

Routine deadlines; usually sufficient lead time; variance in work volume seasonal and predictable; priorities can be anticipated; some interruptions are present; involves occasional exposure to demands and pressures from persons other than immediate supervisor.

Job frequently requires standing, walking, reaching, climbing or balancing, stooping/kneeling/crouching/crawling, talking, hearing, handling objects with hands, and lifting up to 50 pounds.

Job occasionally requires sitting, and lifting more than 100 pounds.

Vision requirements: Ability to see information in print and/or electronically.

Date: 5/25/2011