Auburn University Job Description

Job Title: Asst, Transit Services
Job Code: EA74
FLSA status: Non-exempt

Job Summary
Assists with day to day oversight of transit operations, ensuring operations are performed in accordance with contract provisions.

Essential Functions
1. Assists transit management with oversight of daily activities associated with the transit services vendor.
2. Assists the transit vendor with routine daily operational activities.
3. Collects and enters data related to the transit vendor's performance.
4. Provides customer service and information to transit vendor customers.
5. Receives and distributes transit-related materials, documents and information to various location on campus.

Supervisory Responsibility
May be responsible for training, assisting or assigning tasks to others. May provide input to performance reviews of other employees.

The above essential functions are representative of major duties of positions in this job classification. Specific duties and responsibilities may vary based upon departmental needs. Other duties may be assigned similar to the above consistent with the knowledge, skills and abilities required for the job. Not all of the duties may be assigned to a position.
**Auburn University Job Description**

**Job Family Levels**

<table>
<thead>
<tr>
<th>Level</th>
<th>Responsibility</th>
<th>Knowledge</th>
<th>Education and Experience*</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>Duties require basic physical and mental skills and abilities, including use of hand tools, power tools or other equipment and use of basic math or reading skills.</td>
<td>Follows detailed instructions and procedures.</td>
<td>High school diploma or equivalent.</td>
</tr>
<tr>
<td>II</td>
<td>Duties require basic or advanced physical and mental skills and abilities, including use of hand tools, power tools, heavy machinery or other equipment and use of basic or intermediate math, reading or writing skills. Duties may require personal protective gear and/or knowledge of special safety or regulatory procedures.</td>
<td>Follows detailed instructions and procedures. May work under limited supervision, and prioritize tasks independently.</td>
<td>High school diploma or equivalent plus 2 years. Experience must include at least 2 years at the preceding level or equivalent.</td>
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* See the "Minimum Required Education and Experience" section of the job description for any substitutions that may be allowed for education and experience.
## Auburn University Job Description

### Minimum Required Education and Experience

<table>
<thead>
<tr>
<th>Level</th>
<th>Requirement</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level I</td>
<td>High school diploma or equivalent.</td>
</tr>
<tr>
<td>Level II</td>
<td>High school diploma or equivalent plus 2 years. Experience must include at least 2 years at the preceding level or equivalent.</td>
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<table>
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<tr>
<th>Focus of Education</th>
<th>Focus of Experience</th>
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</thead>
<tbody>
<tr>
<td>High School Diploma or equivalent</td>
<td>Experience in transportation services</td>
</tr>
</tbody>
</table>

**Substitutions allowed for Education:**
Indicated education is required; no substitutions allowed.

**Substitutions allowed for Experience:**
When a candidate has the required education, but lacks the required experience, they may normally apply additional appropriate education toward the experience requirement, at a rate of one (1) year relevant education per year of required experience.

### Minimum Required Knowledge

- Level I: High school diploma or equivalent.
- Level II: High school diploma or equivalent plus 2 years. Experience must include at least 2 years at the preceding level or equivalent.

### Certification or Licensure Requirements:
Commercial Driver's License (CDL) with passenger and air brake endorsement is required.

### Physical Requirements/ADA

- Regularly involves lifting, bending or other physical exertion. Often exposed to one or more elements such as heat, cold, noise, dust, dirt, chemicals, etc., with one often to the point of being objectionable. Injuries may require professional treatment.

- Routine deadlines; usually sufficient lead time; variance in work volume seasonal and predictable; priorities can be anticipated; some interruptions are present; involves occasional exposure to demands and pressures from persons other than immediate supervisor.

- Job frequently requires standing, walking, talking, hearing, handling objects with hands, and lifting up to 25 pounds.

- Job occasionally requires sitting, reaching, climbing or balancing, stooping/kneeling/crouching/crawling, and lifting up to 50 pounds.

- Vision requirements: Ability to see information in print and/or electronically, ability to distinguish colors.

**Date:** 11/9/2011