Auburn University Job Description

Job Title: Asst, Campus Card Ops

Job Code: EA14

FLSA status: Non-exempt

Job Summary

Assists the Tiger Card office with daily operations.

Essential Functions

1. Maintains the card systems value terminals located in University facilities which includes collecting money, stocking cards, and general maintenance.
2. Assists with the off-campus merchant program by downloading veriphones, and troubleshooting problems with equipment and installing new equipment.
3. Performs tasks in the Tiger Card office such as: making deposits to student accounts, making identification cards, and maintaining supplies for office.
4. Performs audits to determine machines that are off-line.
5. Assists with equipment installation for concessions and replacing defective register equipment in campus dining facilities and logs and prepares defective equipment for shipment to be repaired.
6. Maintains the pool of office vehicles.

Supervisory Responsibility

May be responsible for training, assisting or assigning tasks to others. May provide input to performance reviews of other employees.

The above essential functions are representative of major duties of positions in this job classification. Specific duties and responsibilities may vary based upon departmental needs. Other duties may be assigned similar to the above consistent with the knowledge, skills and abilities required for the job. Not all of the duties may be assigned to a position.
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Job Family Levels

<table>
<thead>
<tr>
<th>Level</th>
<th>Responsibility</th>
<th>Knowledge</th>
<th>Education and Experience*</th>
</tr>
</thead>
<tbody>
<tr>
<td>I</td>
<td>Tasks are varied and may involve specialized procedures or systems.</td>
<td>Knowledge of office rules, procedures and operations that require previous training and experience to perform.</td>
<td>High school diploma or equivalent plus 2 years experience.</td>
</tr>
<tr>
<td>II</td>
<td>Tasks are varied and broad and are governed by a variety of policies, procedures, contracts, and laws. Able to resolve a wide range of problems. Work is performed under occasional supervision.</td>
<td>Knowledge of office rules, procedures and operations that require previous training and experience to perform.</td>
<td>High school diploma plus 4 years. Experience must include at least 2 years at the preceding level or equivalent.</td>
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* See the "Minimum Required Education and Experience" section of the job description for any substitutions that may be allowed for education and experience.
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Minimum Required Education and Experience

<table>
<thead>
<tr>
<th>Level</th>
<th>Education</th>
<th>Experience</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level I</td>
<td>High school diploma or equivalent plus 2 years experience.</td>
<td>Experience must include at least 2 years at the preceding level or equivalent.</td>
</tr>
<tr>
<td>Level II</td>
<td>High school diploma plus 4 years.</td>
<td>Experience must include at least 2 years at the preceding level or equivalent.</td>
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</table>

**Focus of Education**

High School Diploma or equivalent

**Focus of Experience**

Experience in business operations and/or administration

**Substitutions allowed for Education:**

Indicated education is required; no substitutions allowed.

**Substitutions allowed for Experience:**

When a candidate has the required education, but lacks the required experience, they may normally apply additional appropriate education toward the experience requirement, at a rate of one (1) year relevant education per year of required experience.

**Certification or Licensure Requirements:**

None Required.

**Physical Requirements/ADA**

Occasional and/or light lifting required. Limited exposure to elements such as heat, cold, noise, dust, dirt, chemicals, etc., but none to the point of being disagreeable. May involve minor safety hazards where likely result would be cuts, bruises, etc.

Routine deadlines; usually sufficient lead time; variance in work volume seasonal and predictable; priorities can be anticipated; some interruptions are present; involves occasional exposure to demands and pressures from persons other than immediate supervisor.

Job frequently requires walking, hearing, handling objects with hands, .

Job occasionally requires standing, sitting, reaching, climbing or balancing, stooping/kneeling/crouching/crawling, talking, and lifting up to 25 pounds.

Vision requirements: Ability to see information in print and/or electronically.

Date: 12/15/2011